

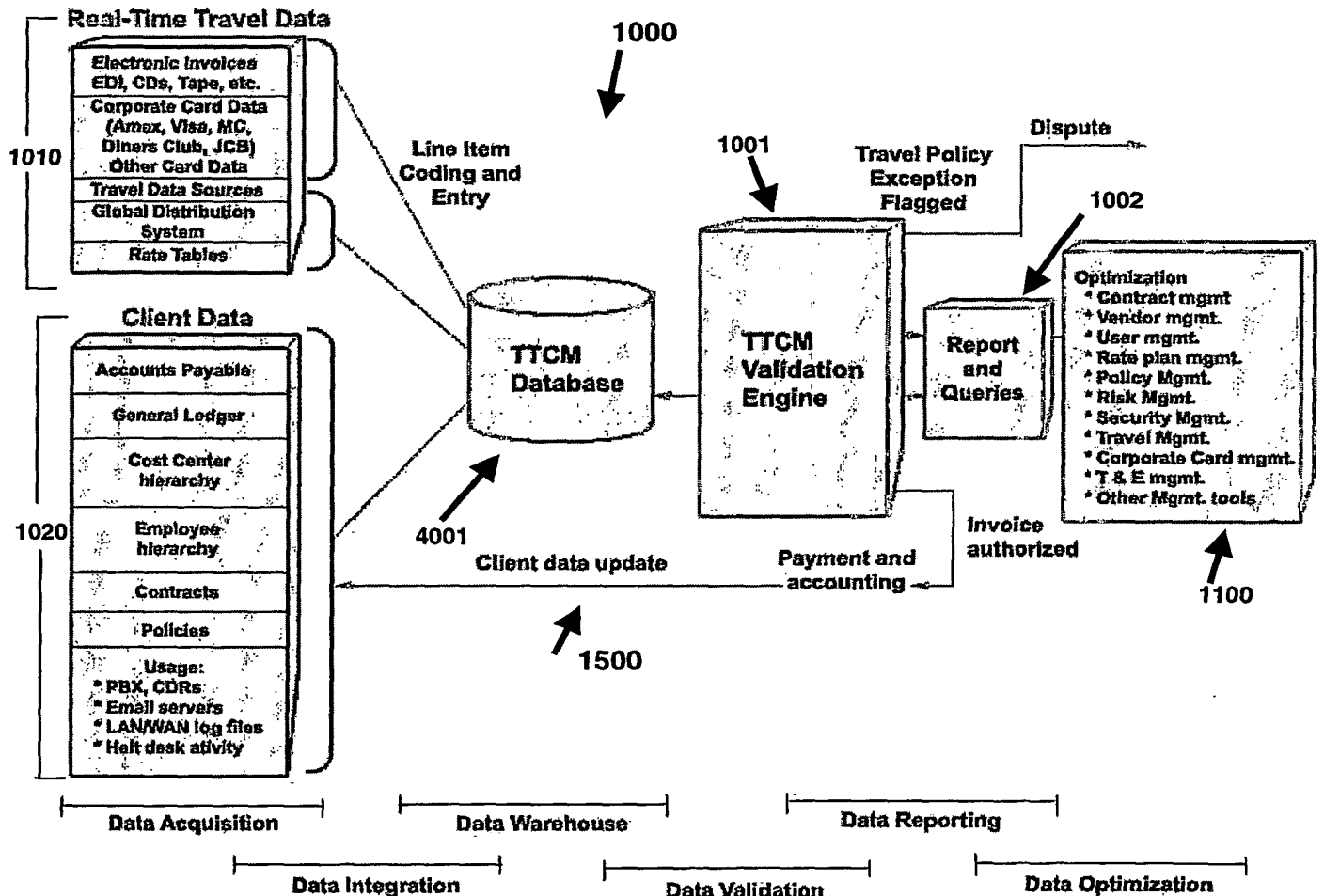
Figure 1: How Total Travel Cost Management (TTCM) Works

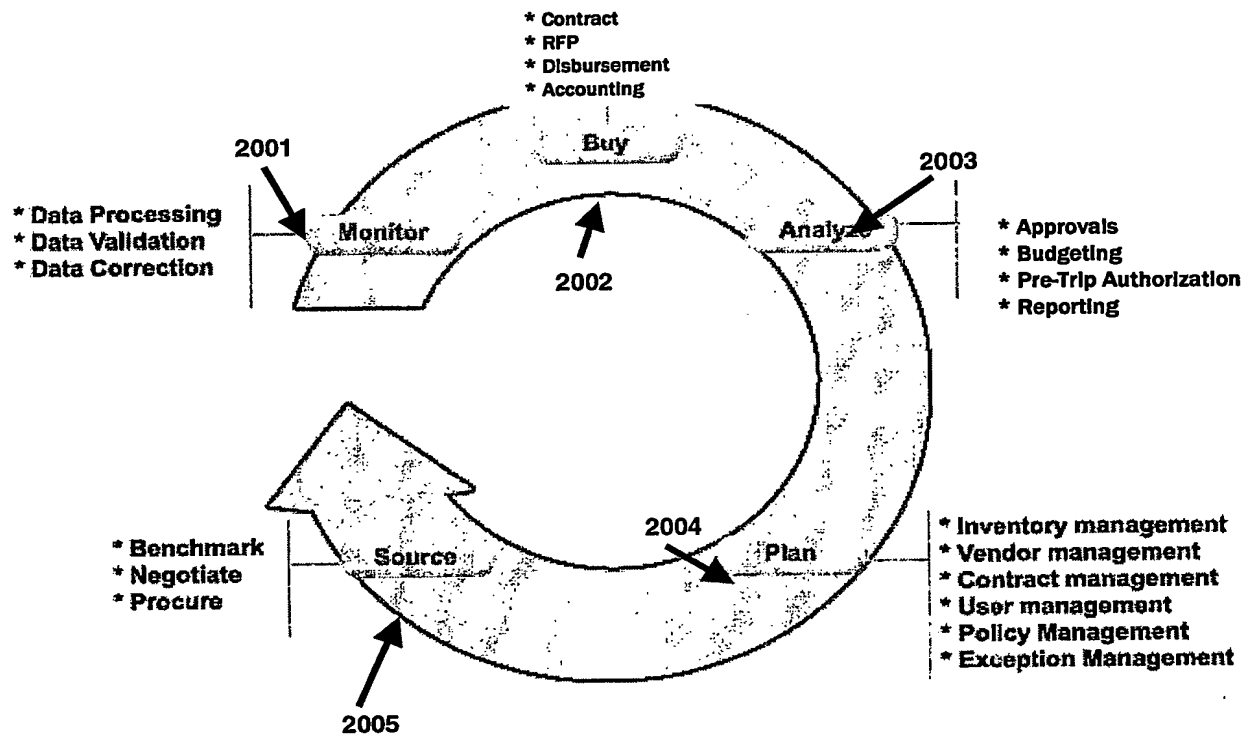
Figure2: Total Travel Cost Management (TTCM) Service Lifecycle

Figure 3

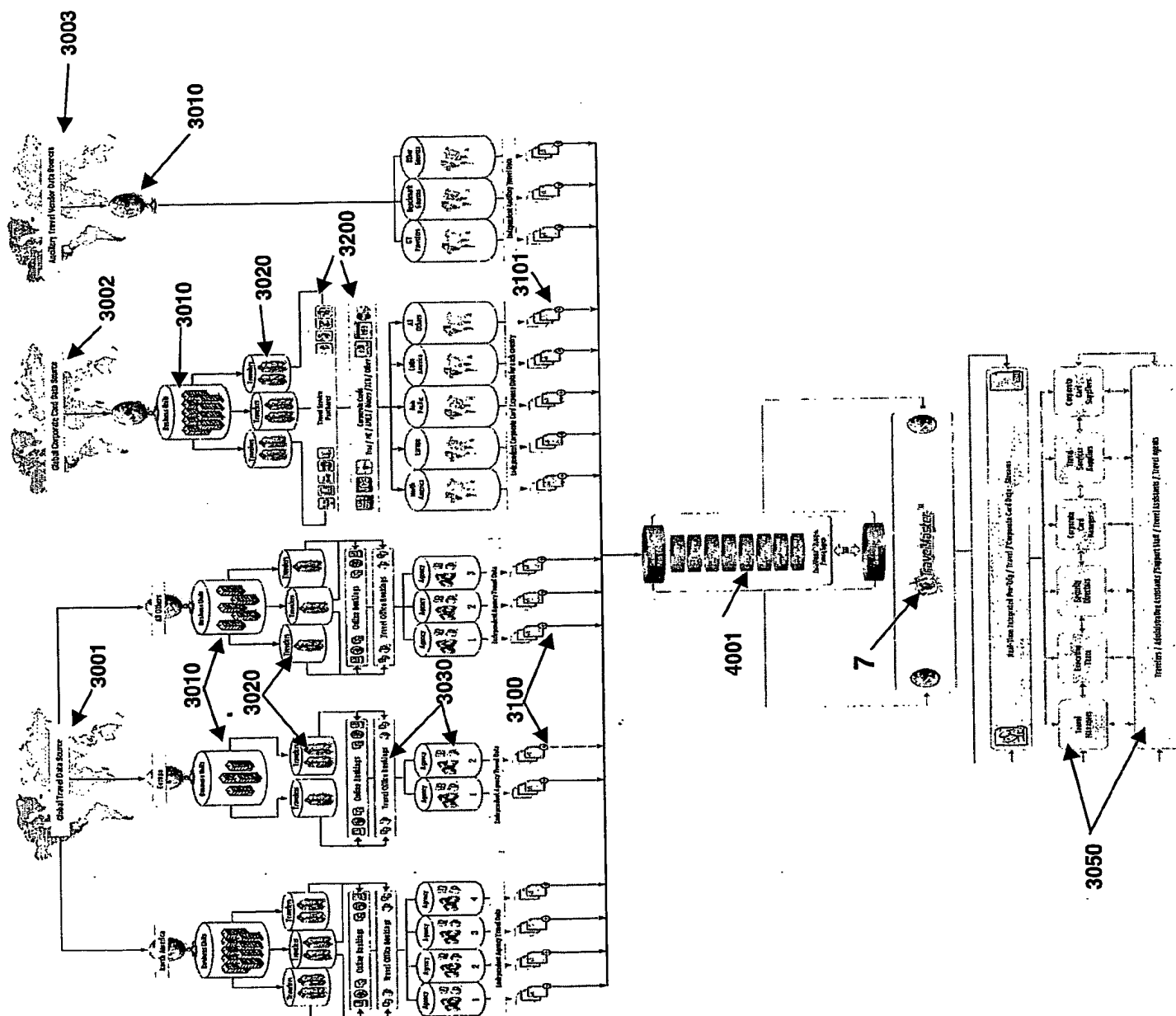


Figure 4

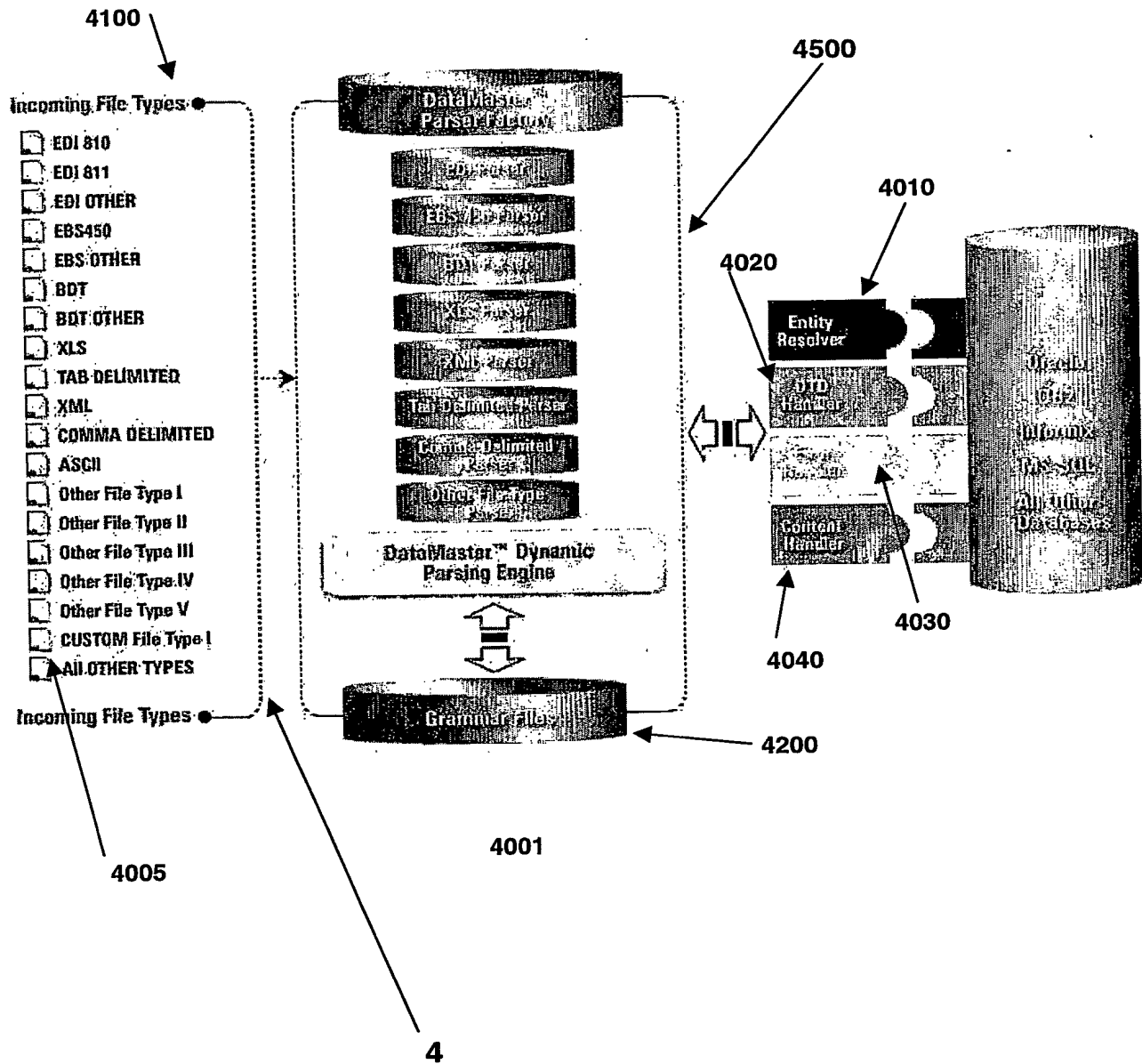


Figure 5

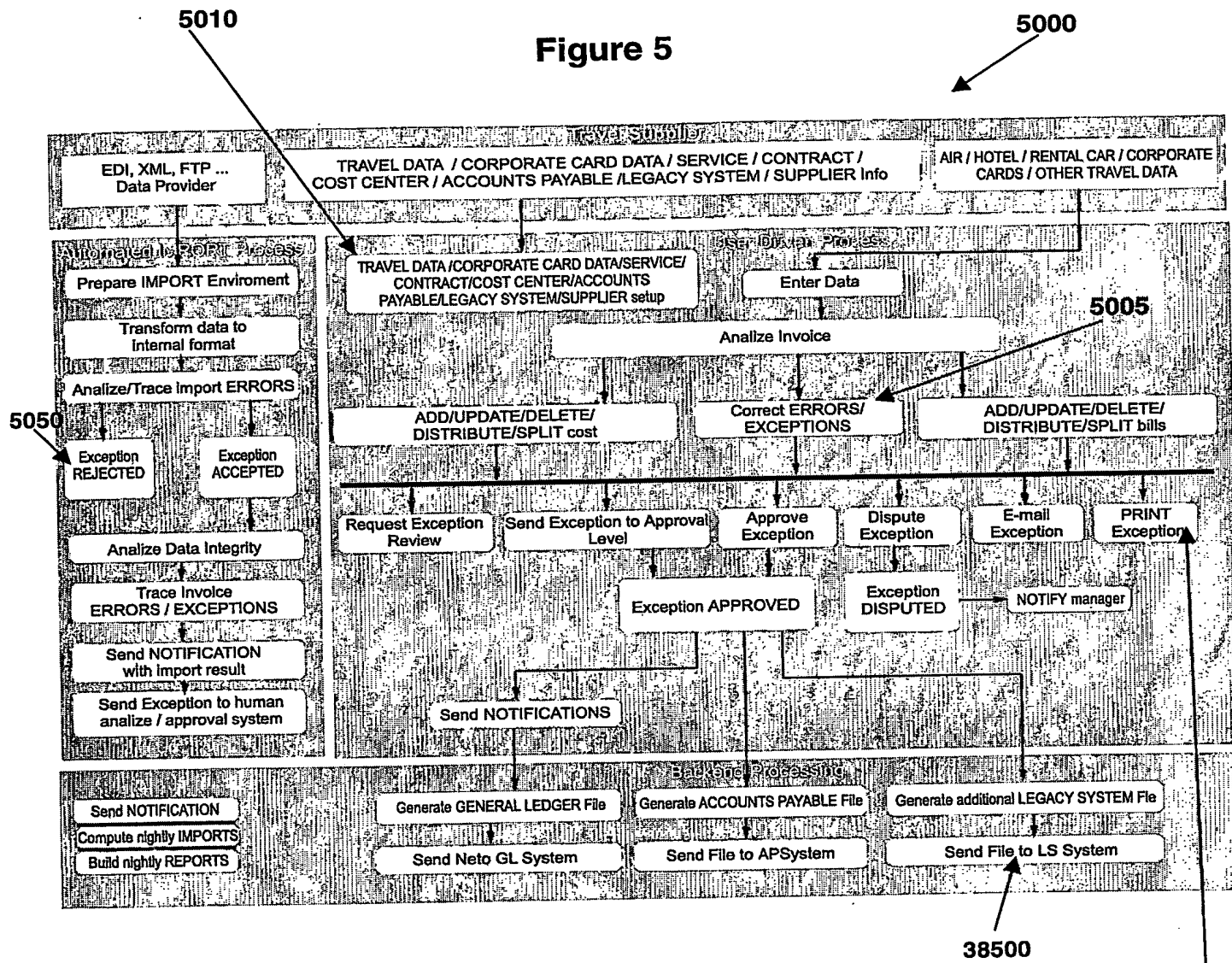


Figure 6

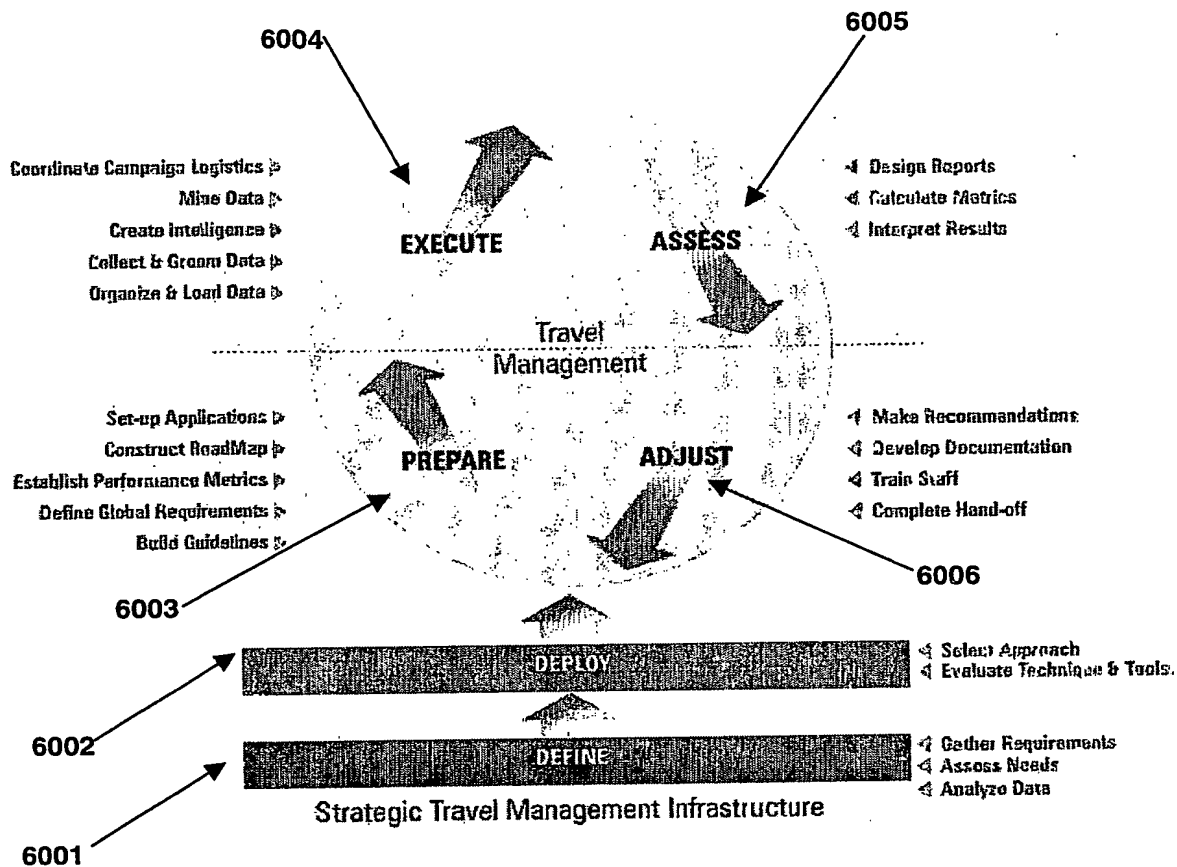


Figure 7

Open Application Architecture

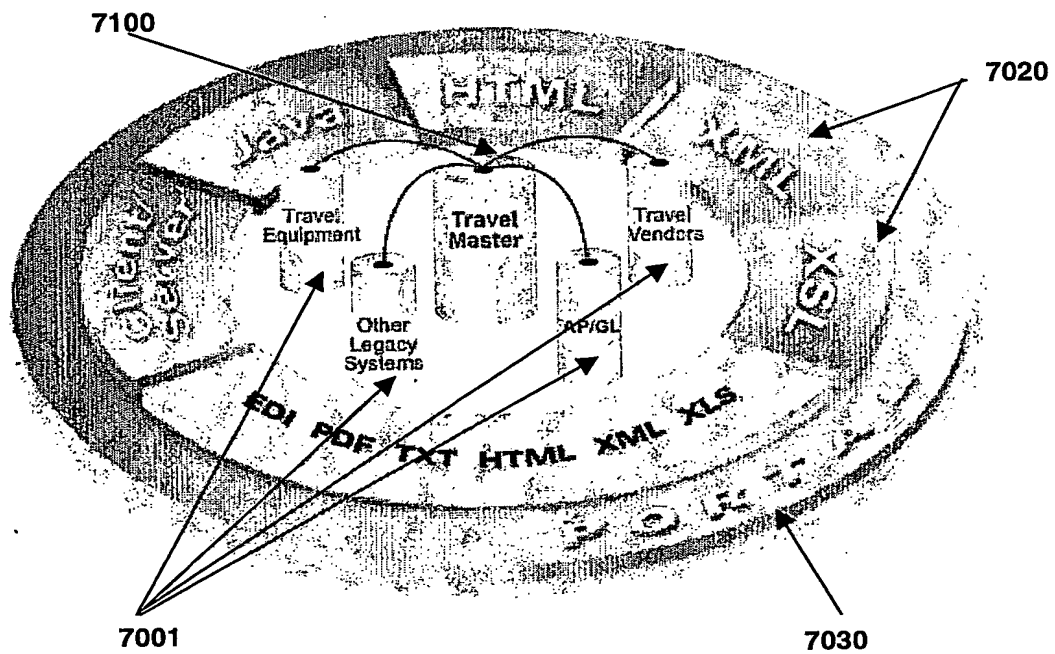


FIGURE 8

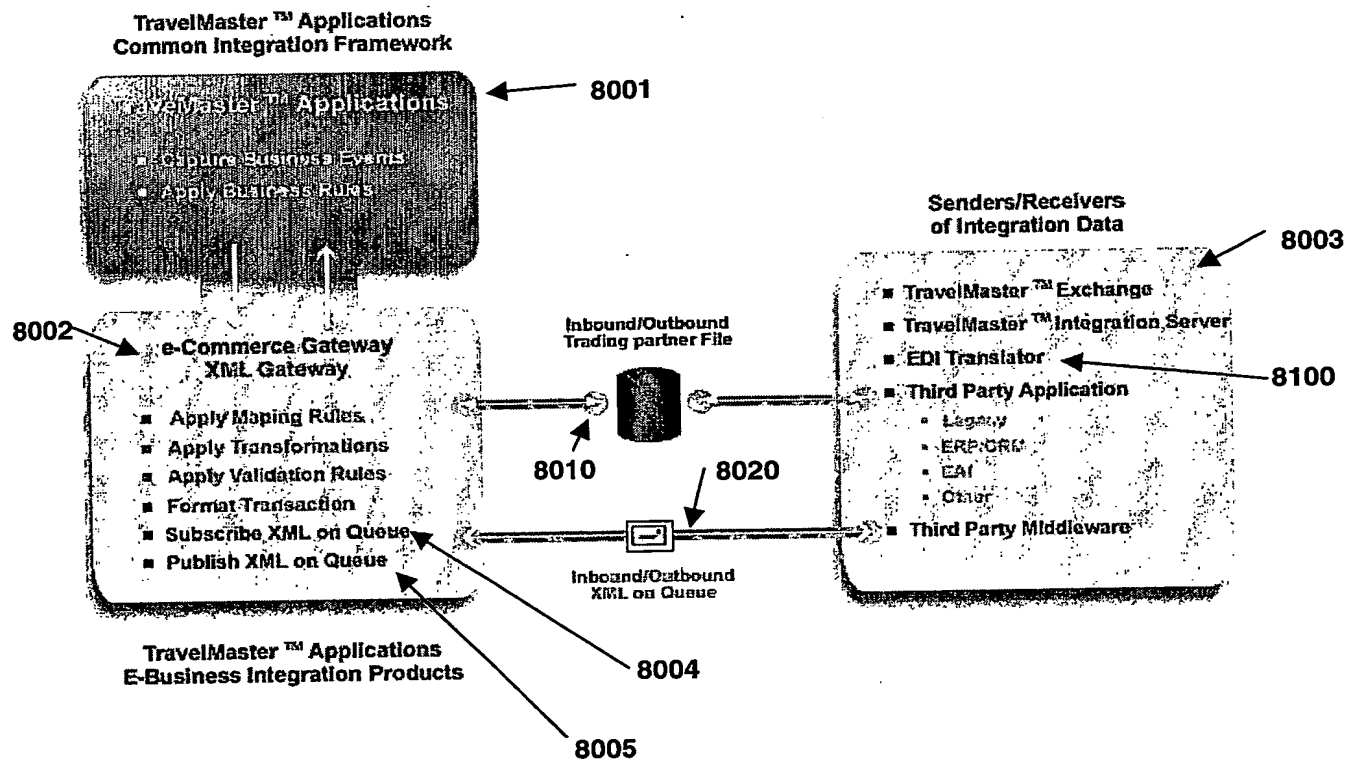


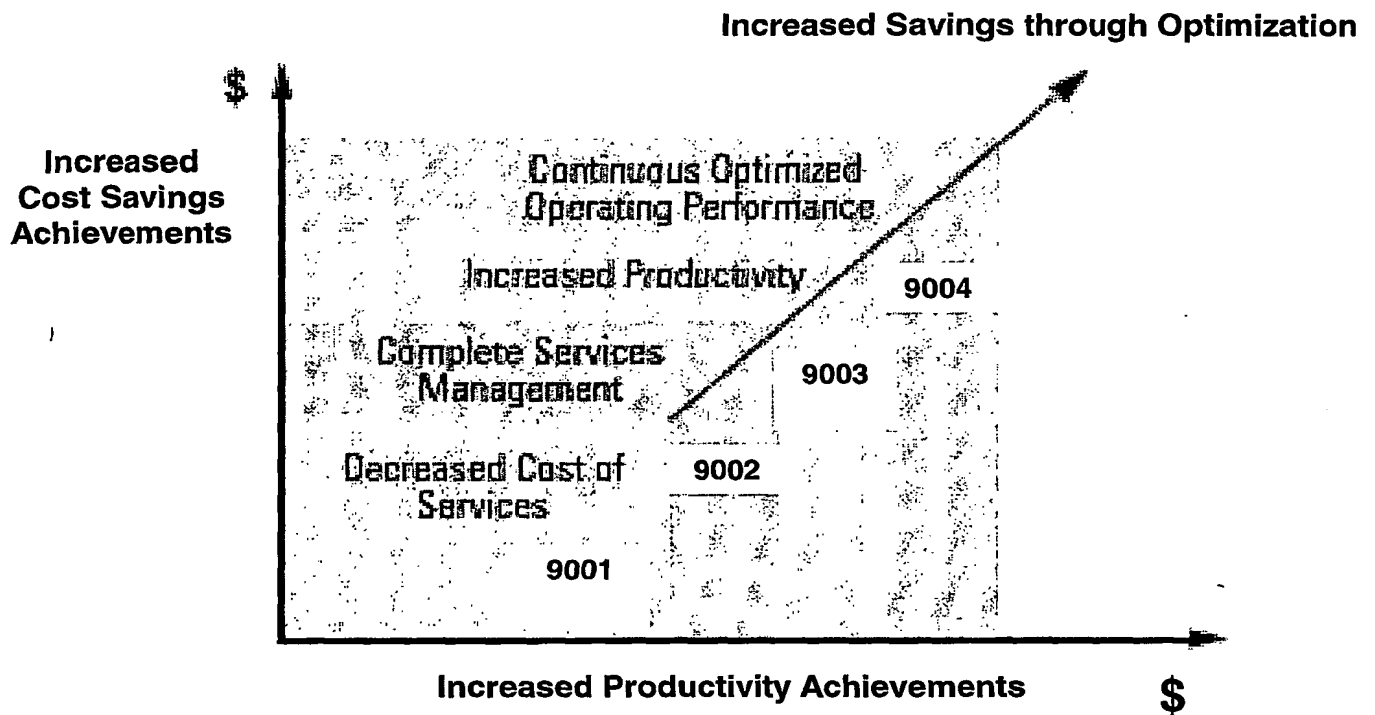
FIGURE 9

FIGURE 10

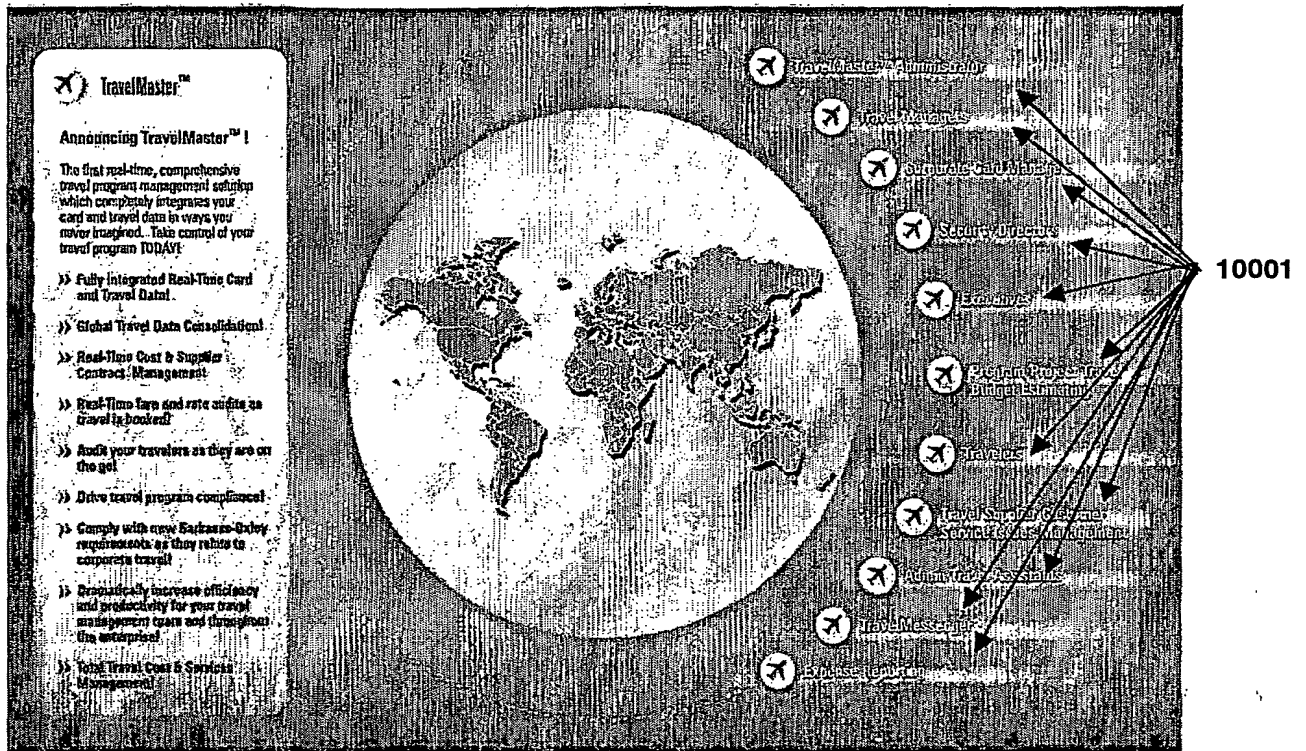


FIGURE 11

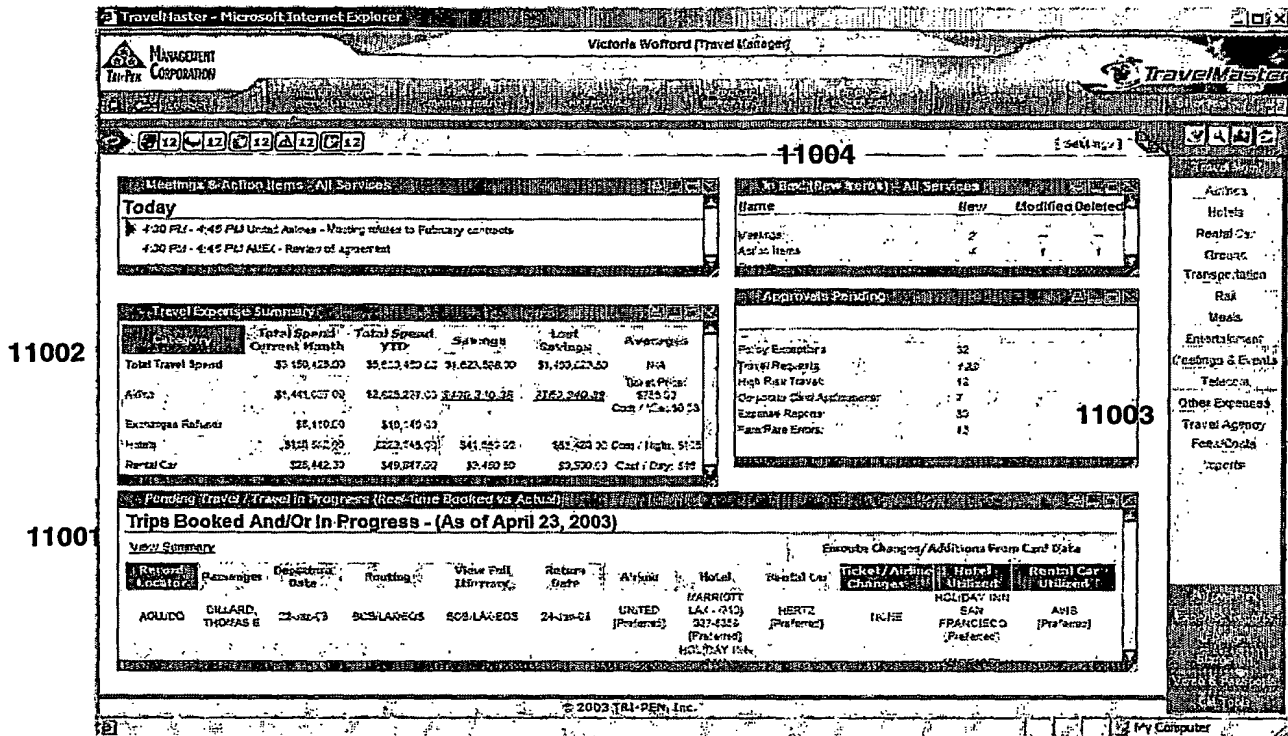


FIGURE 12

[illegible]

12001

FIGURE 13

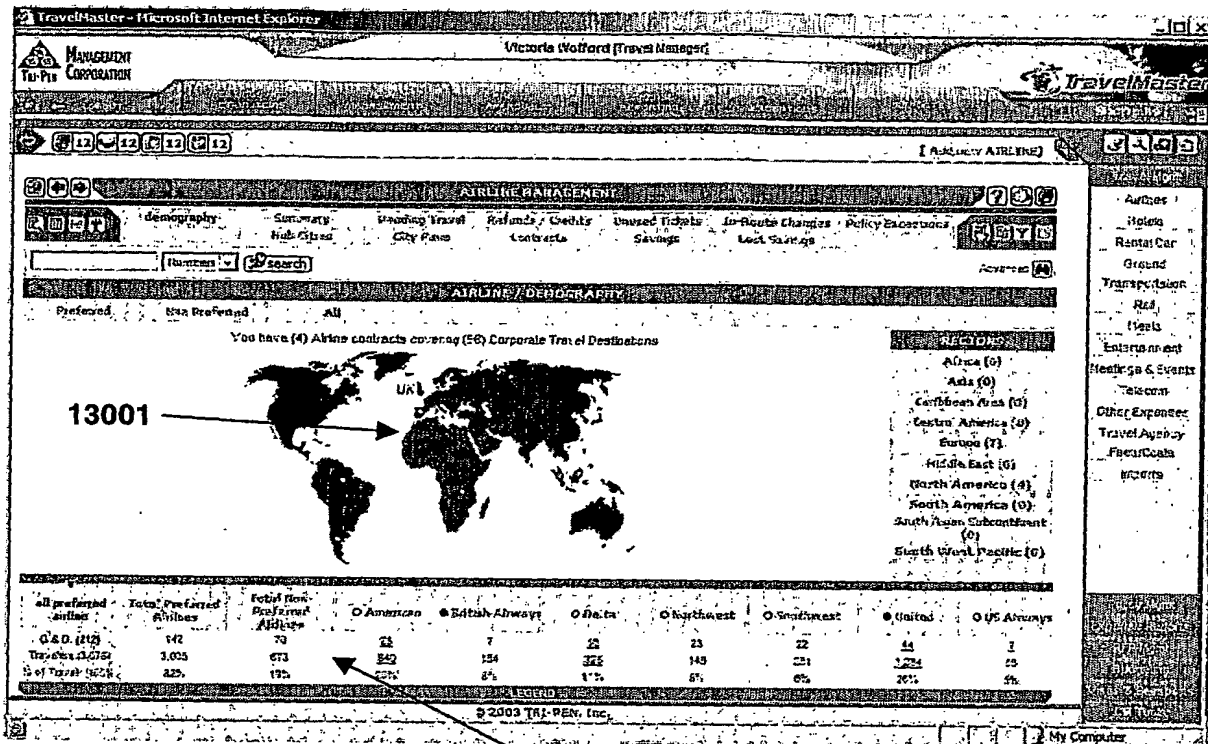


FIGURE 14

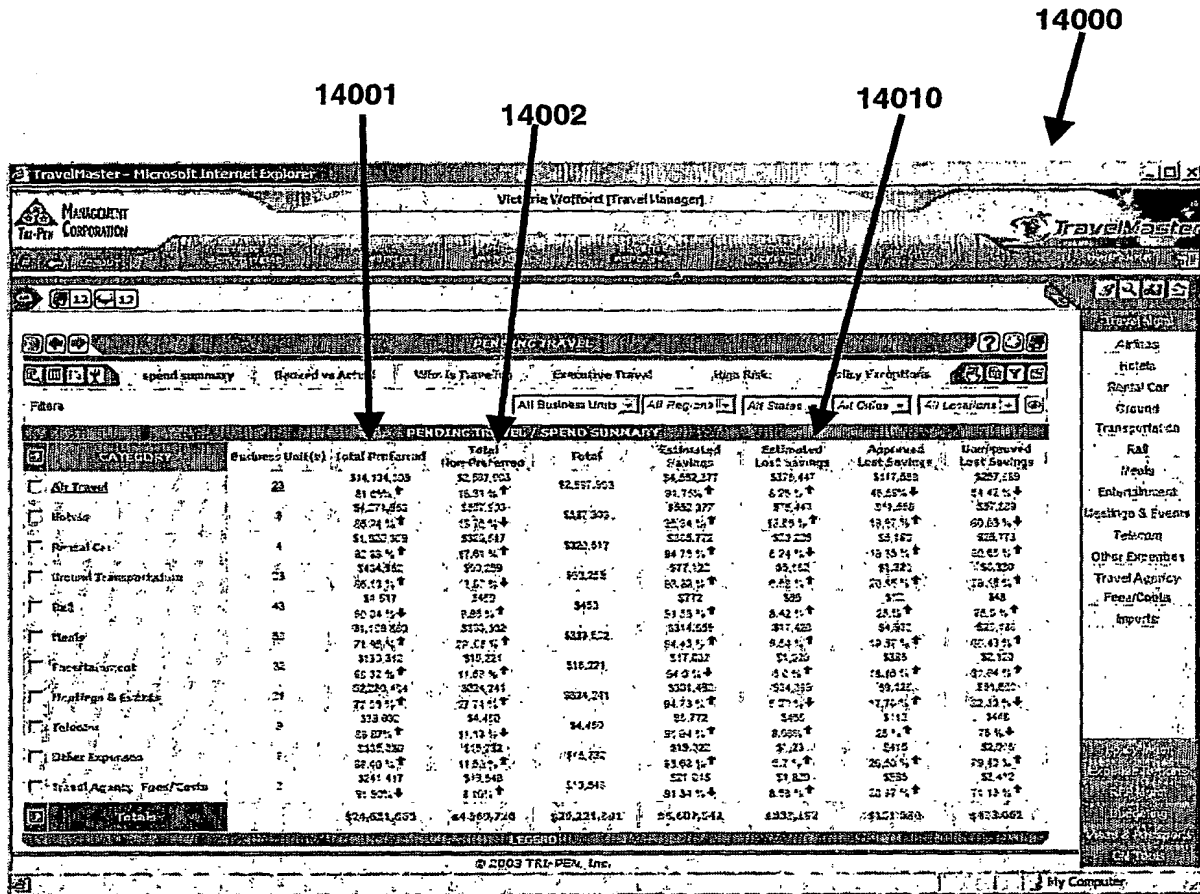


FIGURE 15

15000

15001

15005

The screenshot displays the TravelMaster web application interface. At the top, the browser title is 'TravelMaster - Microsoft Internet Explorer'. The page header includes the 'Management Information Corporation' logo and the user name 'Victoria Wofford [Travel Manager]'. The main content area is titled 'POLICY EXCEPTIONS' and features a table with columns: 'Description', 'City', 'Hotel', 'Room', 'Rate', 'Type', 'Status', 'Amount', 'Last Paid', 'Last Due', and 'Last Savings'. The table lists three exceptions for Victoria Wofford, with the first one highlighted. A popup window titled 'Reason Code (APR-07)' is open, showing a description: 'Description: Connection flight would make traveler late for client meeting...' and a note: 'Approval REQUIRED for this reason code: Any traveler giving this reason code for out of policy travel... must obtain final approval from at least (1) supervisor/manager'.

Description	City	Hotel	Room	Rate	Type	Status	Amount	Last Paid	Last Due	Last Savings
Victoria Wofford	New York NY	DELMAC DEN	Room	Aug 22, 2003	Standard	Approved	\$290.00	\$49.00	Y	\$241.00
Victoria Wofford	Las Vegas NV	DELMAC DEN	Room	Aug 23, 2003	Standard	Approved	\$290.00	\$49.00	Y	\$241.00
Victoria Wofford	Orlando FL	DELMAC DEN	Room	Aug 24, 2003	Standard	Approved	\$290.00	\$49.00	Y	\$241.00

Reason Code (APR-07)

Description: Connection flight would make traveler late for client meeting...

Approval REQUIRED for this reason code: Any traveler giving this reason code for out of policy travel... must obtain final approval from at least (1) supervisor/manager

FIGURE 16

TravelMaster - Microsoft Internet Explorer

Victoria Wofford (Travel Manager)

TravelMaster

[Total Expense Summary] [By Department] [By Region]

EXPENSE REPORT MANAGEMENT

Summary Pending Overdue Declined Paid

Filters: [All Business Units] [All Regions] [All States] [All Cities] [All Cards]

EXPENSE REPORT / SUMMARY	Total Tran	Total Overdue Reporting	Explores Reporting	Total Reports	Total Expense	Total Company Expense
<input checked="" type="checkbox"/> Air Transportation	2,342	79	791	2,156	\$14,343,720	\$2,414,142
<input type="checkbox"/> Auto	715	12	122	639	\$5,985,727	\$942,535
<input type="checkbox"/> Other	252	5	23	224	\$520,008	\$123,120
<input type="checkbox"/> Personal Auto	415	17	137	412	\$2,453,353	\$421,563
<input type="checkbox"/> Rental Car	358	74	157	327	\$2,552,123	\$452,210
<input type="checkbox"/> Taxi/ Limo/ Car Service	423	9	752	251	\$990,223	\$119,220
<input type="checkbox"/> Train / Rail	184	22	158	119	\$1,322,164	\$391,620
<input type="checkbox"/> Lodging	1,032	228	895	2,449	\$4,095,036	\$740,120
<input type="checkbox"/> Hotel	1,032	228	895	2,449	\$4,095,036	\$740,120
<input checked="" type="checkbox"/> Meals	10,420	522	882	2,493	\$3,218,893	\$310,542
<input type="checkbox"/> Meals (Alone)	565	104	452	1095	\$1,347,781	\$215,200
<input type="checkbox"/> Breakfast (Alone)	62	32	73	150	\$212,528	\$32,597
<input type="checkbox"/> Dinner (Alone)	231	120	185	353	\$533,220	\$58,323
<input type="checkbox"/> Lunch (Alone)	253	104	101	258	\$457,211	\$72,170
<input type="checkbox"/> Snacks / Other (Alone)	42	15	73	132	\$115,564	\$25,247

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16001

FIGURE 17

TravelMaster - Microsoft Internet Explorer

Victoria Wofford, Travel Master

MANAGEMENT CORPORATION

TravelMaster

Travel Expense Summary / YTD Airfares / Schedule

EXPENSE REPORT MANAGEMENT

Summary Receipts Status Cost of Expense Range

Filters All Expense Units All Regions All States All Cities All Dates

EXPENSE REPORT DETAILS / CALENDAR / OCT 2003

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Totals
			1	2	3 \$124.35 (cc) \$12.34 (cc)	4	
5	6	7	8	9	10	11	
12	13	14	15	16	17	18	
19	20	21	22 \$1,259.00 (cc) \$225.00 (cc) \$13.03 \$353.00 (cc)	23 \$1,259.00 (cc) \$225.00 (cc) \$13.04 \$353.00 (cc) \$1,703.00 (cc)	24 \$1,259.00 (cc) \$225.00 (cc) \$13.04 \$353.00 (cc)	25 \$1,259.00 (cc) \$225.00 (cc) \$13.04 \$353.00 (cc)	
26 \$1,259.00 (cc) \$225.00 (cc) \$13.04 \$353.00 (cc) \$787.00 (cc) \$25.77 (cc)	27	28 \$124.00 (cc) \$12.34 \$10.63 \$13.30 (cc) \$22.34 (cc) \$13.70 (cc)	Today	20	21		

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Done My Computer

17001

17005

FIGURE 18

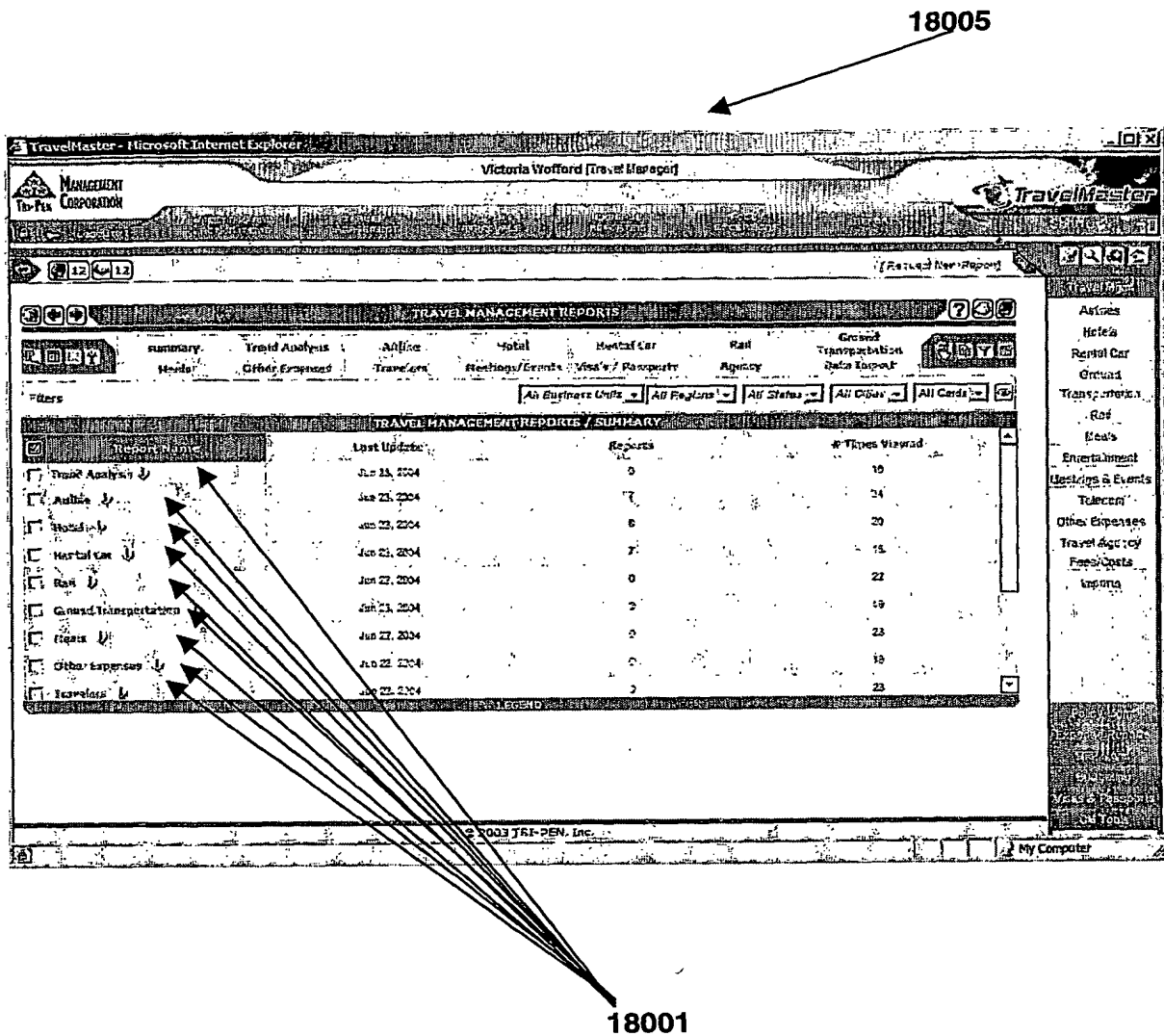


FIGURE 19

19000

TravelMaster - Microsoft Internet Explorer

Anthony Smith (Manager)

CORPORATE CARD MANAGER

TravelMaster

summary Pending Travel Policy Exceptions Pending Cards Contracts Suspended Delinquent Deleted

Filters: All Executive Units All Regions All States All Cities All Cards

	Card Details	Individual Corp Cards	Meeting Cards	Pending Balance Cards	Guaranteed Cards
<input type="checkbox"/>	American Express	527	22	527	722
<input type="checkbox"/>	Diners Club (Gilt Bank)	5	1	5	
<input type="checkbox"/>	ACE (Central Bank of London)	5	1	5	2
<input type="checkbox"/>	Master Card (WBN America)	7	5	12	2
<input type="checkbox"/>	Visa (First USA)	0	0	0	0
<input type="checkbox"/>	Totals	3,694	32	1,506	459

1

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Corporate Card Usage Summary
Corporate Cards Meeting Cards Pending Balance Cards
Guaranteed Cards
Central Billing Accounts

19001

FIGURE 20

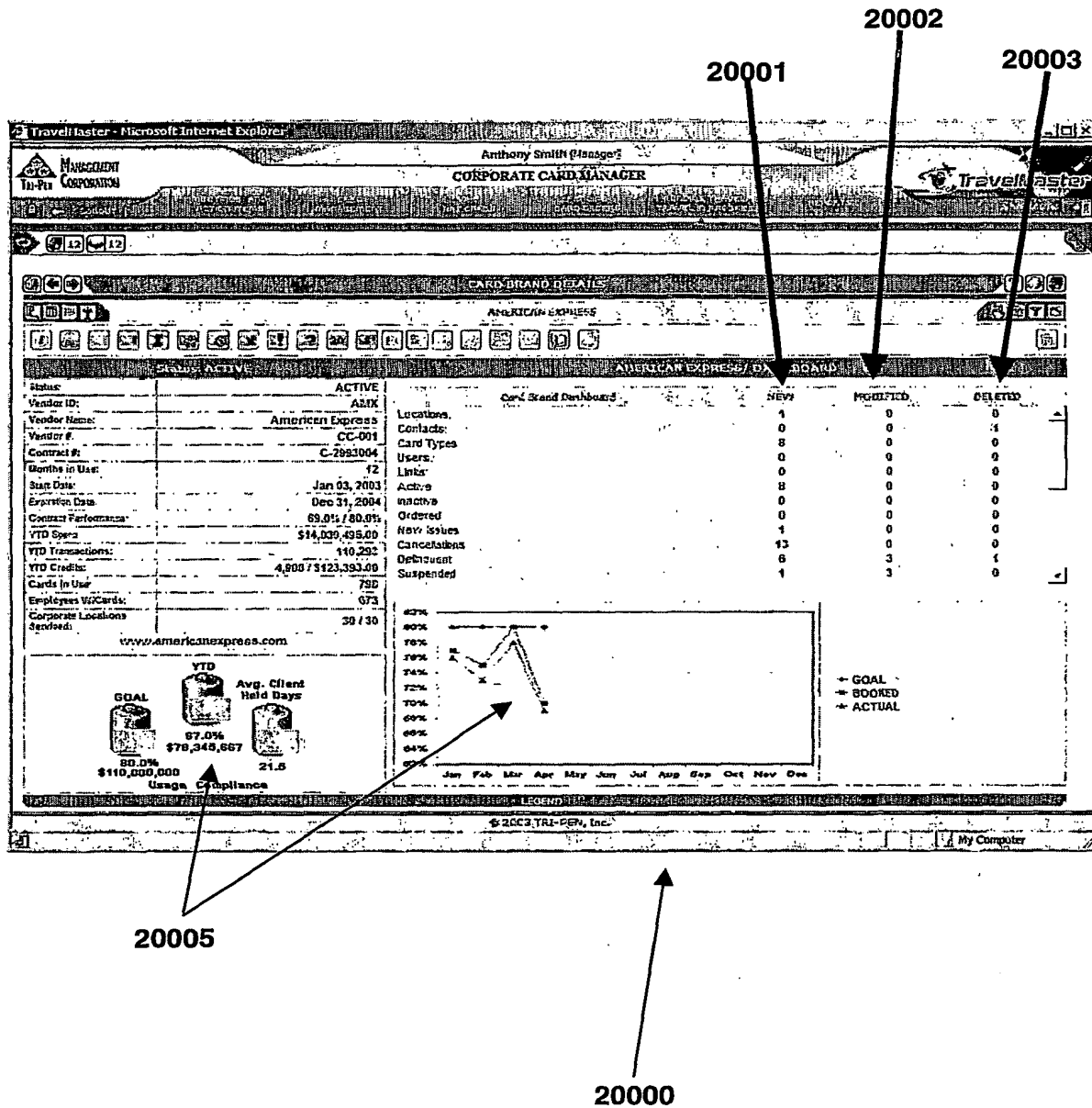


FIGURE 21

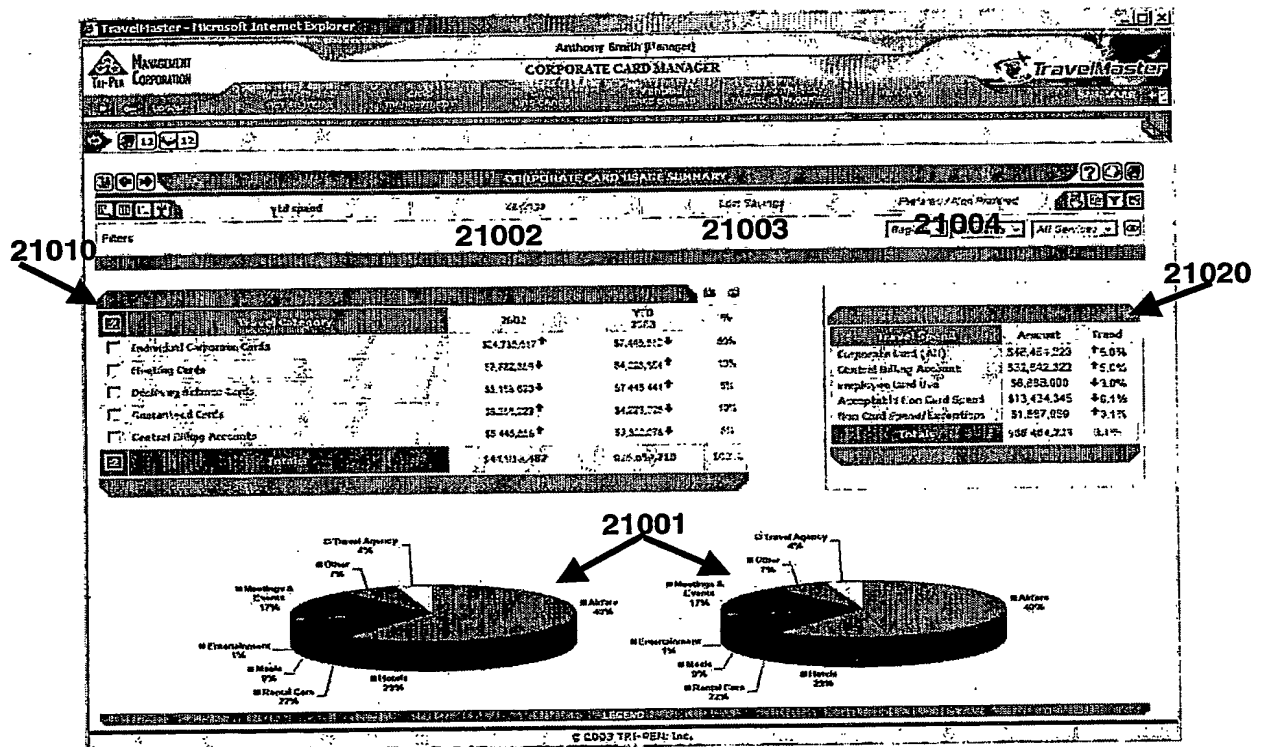


FIGURE 22

[illegible]

FIGURE 23

23001

Report Name	Last Update	Reports	# Times Viewed
<input type="checkbox"/> Corporate Card Summary	Jun 23, 2004	0	0
<input type="checkbox"/> Air Booking Source Exception Report	Jun 23, 2004	5	23
<input type="checkbox"/> Delinquency History Report	Jun 23, 2004	9	12
<input type="checkbox"/> Lodging Spending Summary	Jun 23, 2004	12	24
<input type="checkbox"/> Inheritance Summary Report	Jun 23, 2004	4	7
<input type="checkbox"/> International Spending Summary Top 3	Jun 23, 2004	5	8
<input type="checkbox"/> International Spending Summary	Jun 23, 2004	4	5
<input type="checkbox"/> Airline Credit Report	Jun 23, 2004	4	5
<input type="checkbox"/> Airline Spending Summary	Jun 23, 2004	16	10
<input type="checkbox"/> Total Traffic Report by Segment	Jun 23, 2004	9	0
<input type="checkbox"/> Air Booking Source Report	Jun 23, 2004	4	9
<input type="checkbox"/> Cardmember Activity Report	Jun 23, 2004	4	0
<input type="checkbox"/> Cardmember Listing	Jun 23, 2004	0	0
<input type="checkbox"/> Car Rental Spending Summary	Jun 23, 2004	9	0
<input type="checkbox"/> Lodging Spending Summary	Jun 23, 2004	0	0
<input type="checkbox"/> Monthly Insurance Cancellation Report	Jun 23, 2004	10	22
<input type="checkbox"/> Corporate Expense Cash, Travelers Cheques	Jun 23, 2004	8	14
<input type="checkbox"/> Over-Residual Report	Jun 23, 2004	3	0
<input type="checkbox"/> Restaurant Spend Analysis Top 2 Status	Jun 23, 2004	3	0
<input type="checkbox"/> Spending Analysis Detail	Jun 23, 2004	7	12
<input type="checkbox"/> Total Traffic Summary By Carrier	Jun 23, 2004	7	12
<input type="checkbox"/> Totals			

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FIGURE 24

TravelMaster
MANAGEMENT CONSOLE

Logout | Victoria Wofford [administrator]

USER MANAGEMENT - Users Listing [add user](#)

Filters: User name: User roles: Role1 Company: L3Comm

Name	Roles	Last login	City/State	Phone	E-mail	Controls
User1	L3Comm Role1 Loral Role2 Tri-Pan Role3	June 23, 2004	New York, NY	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User2	L3Comm Role1 Loral Role2 Tri-Pan Role3	June 23, 2004	Memphis, TN	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User3	L3Comm Role1 Tri-Pan Role3	June 23, 2004	Los Angeles, CA	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User4	L3Comm Role1	June 23, 2004	New York, NY	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User5	Tri-Pan Role3	June 23, 2004	Memphis, TN	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User6	Tri-Pan Role3	June 23, 2004	Los Angeles, CA	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User1	Tri-Pan Role3	June 23, 2004	Memphis, TN	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>
User1	Tri-Pan Role3	June 23, 2004	Los Angeles, CA	(509) 555-1212	user1@user1.com	<input checked="" type="checkbox"/> <input type="checkbox"/>

24001

FIGURE 25

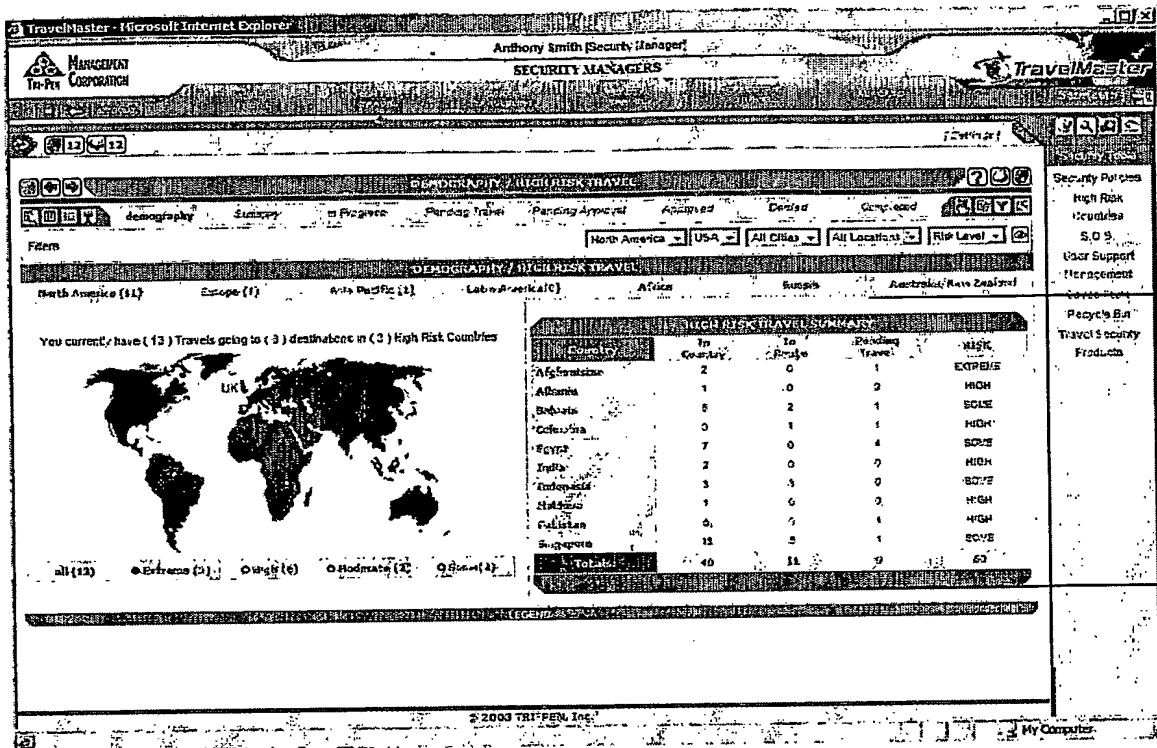
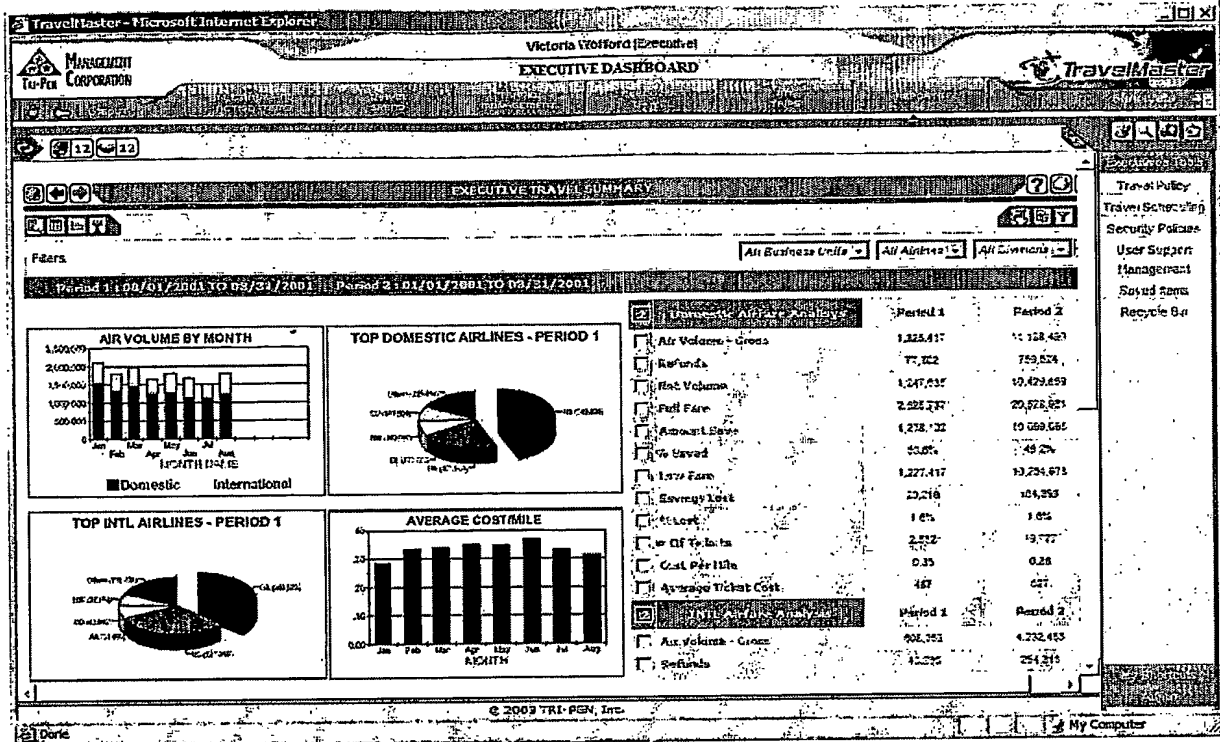


FIGURE 26



26000

FIGURE 27

TravelMaster - Microsoft Internet Explorer

Jeff Andresson (Traveler)

MANAGEMENT TRIP-TRAVELERS

TRAVELERS

[Demographics] [Filter By] [Map Analysis] [Schedule View Trip] [Calendar]

NY TRIPS

Demographics summary Comparison Trip Risk Travel

Filters

Region: All States Active

Per Trip: 14

Active Trips: 7

Trips In Progress: 2

Trips With Exceptions: 5

Completed Trips: 1

Canceled Trips: 13

Delayed Trips: 0

July 2003							August 2003							
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	Sa	Su
29	30	1	2	3	4	5	29	30	1	2	3	4	5	6
6	7	8	9	10	11	12	6	7	8	9	10	11	12	13
13	14	15	16	17	18	19	13	14	15	16	17	18	19	20
20	21	22	23	24	25	26	20	21	22	23	24	25	26	27
27	28	29	30	31	1	2	27	28	29	30	31	1	2	3
3	4	5	6	7	8	9	3	4	5	6	7	8	9	10

DESTINATION	Itinerary	Travel Date	Return Date	Trip Duration	Air	Hotel	Car	Status	Repeat Trip
<input type="checkbox"/> Denver, CO	Westgate, CO	Aug 11, 2003	Aug 20, 2003	2 Days	Y	Y	Y	Approved	<input type="checkbox"/>
<input type="checkbox"/> New York, NY	New York, NY	Aug 11, 2003	Aug 14, 2003	3 Days	Y	Y	Y	Approved	<input type="checkbox"/>
<input type="checkbox"/> Orlando, FL	Las Vegas, NV	Aug 4, 2003	Aug 6, 2003	2 Days	Y	Y	Y	Approved	<input type="checkbox"/>
<input type="checkbox"/> TOTAL									

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27001

FIGURE 28

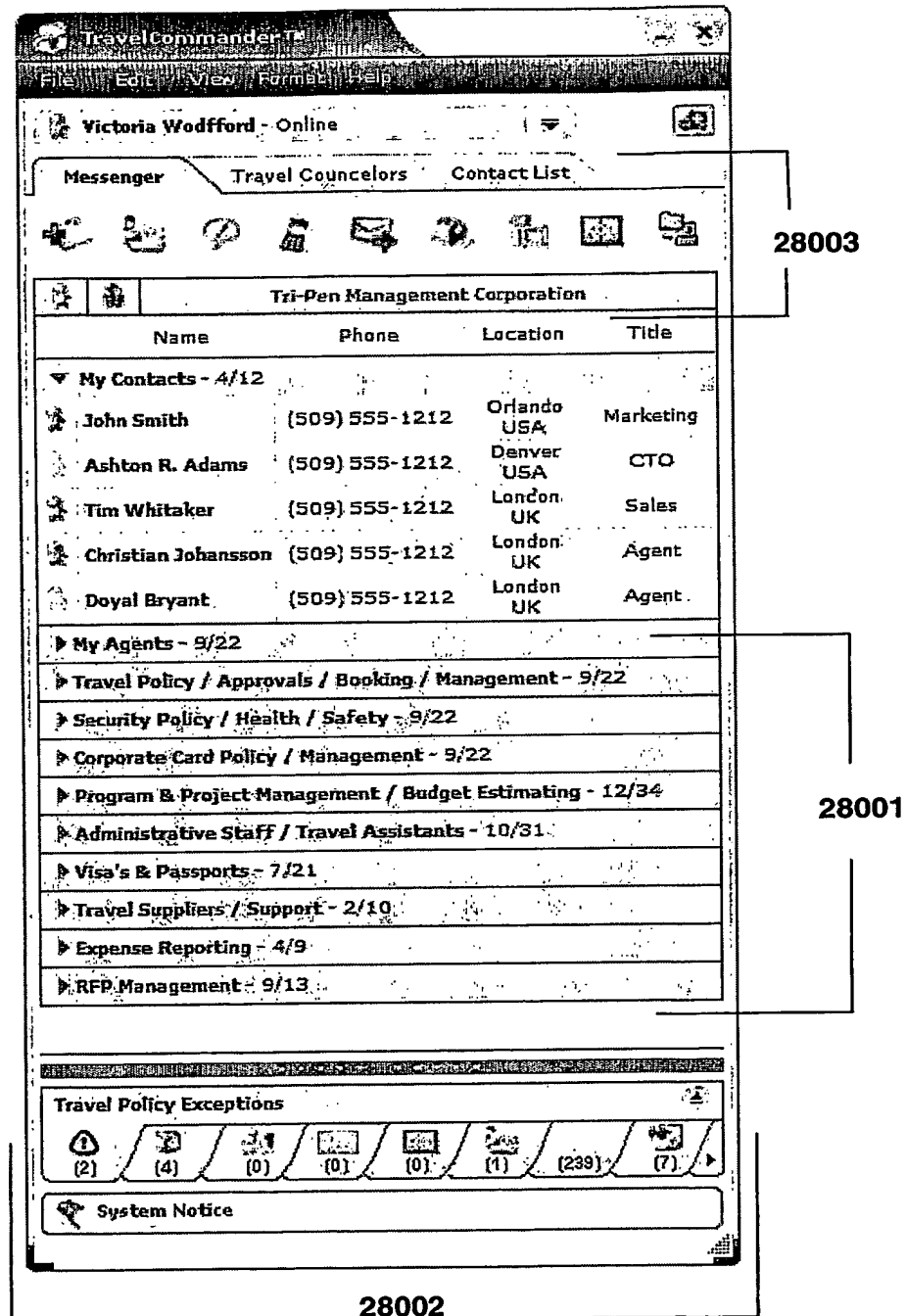


Figure 29

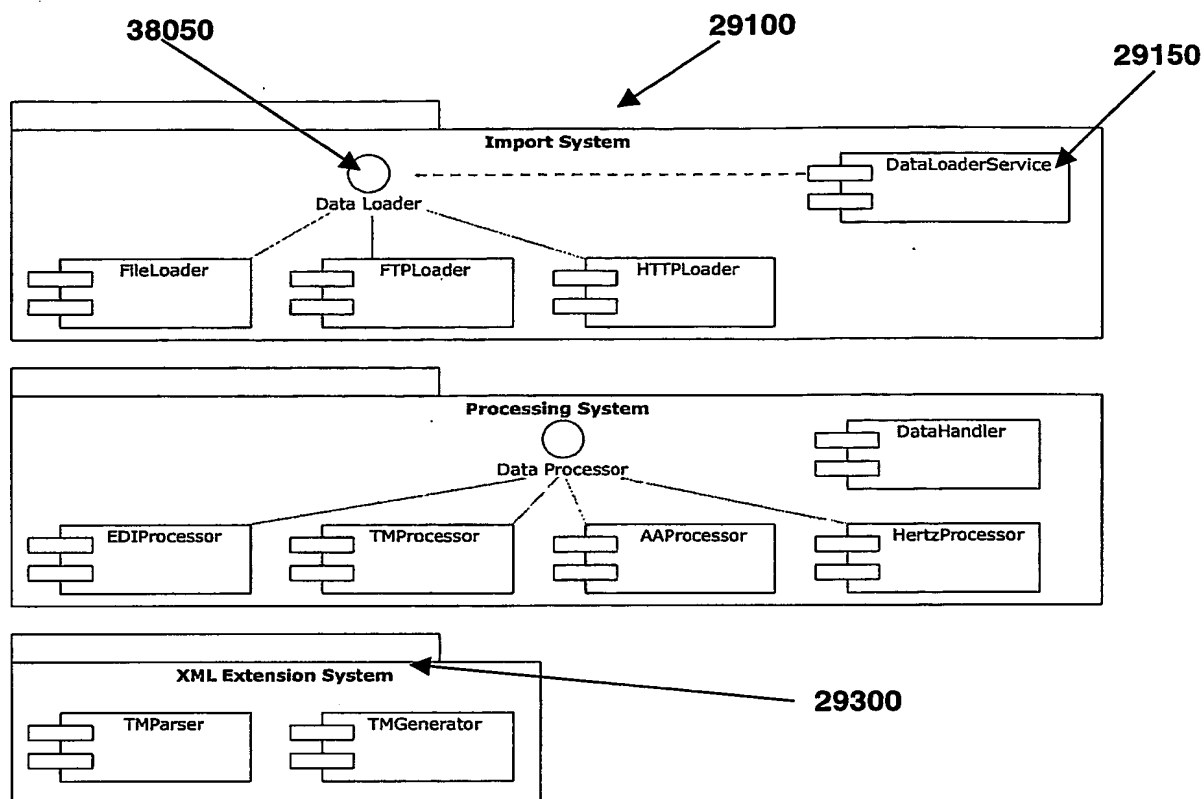


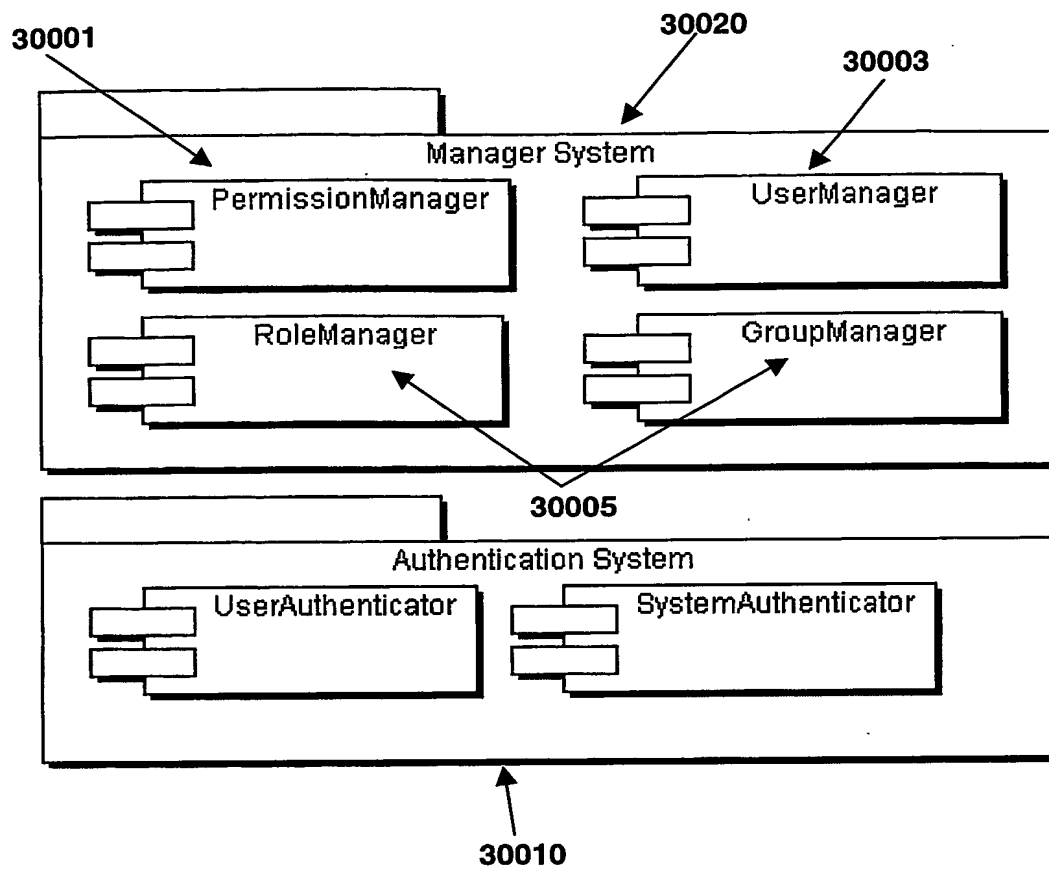
Figure 30

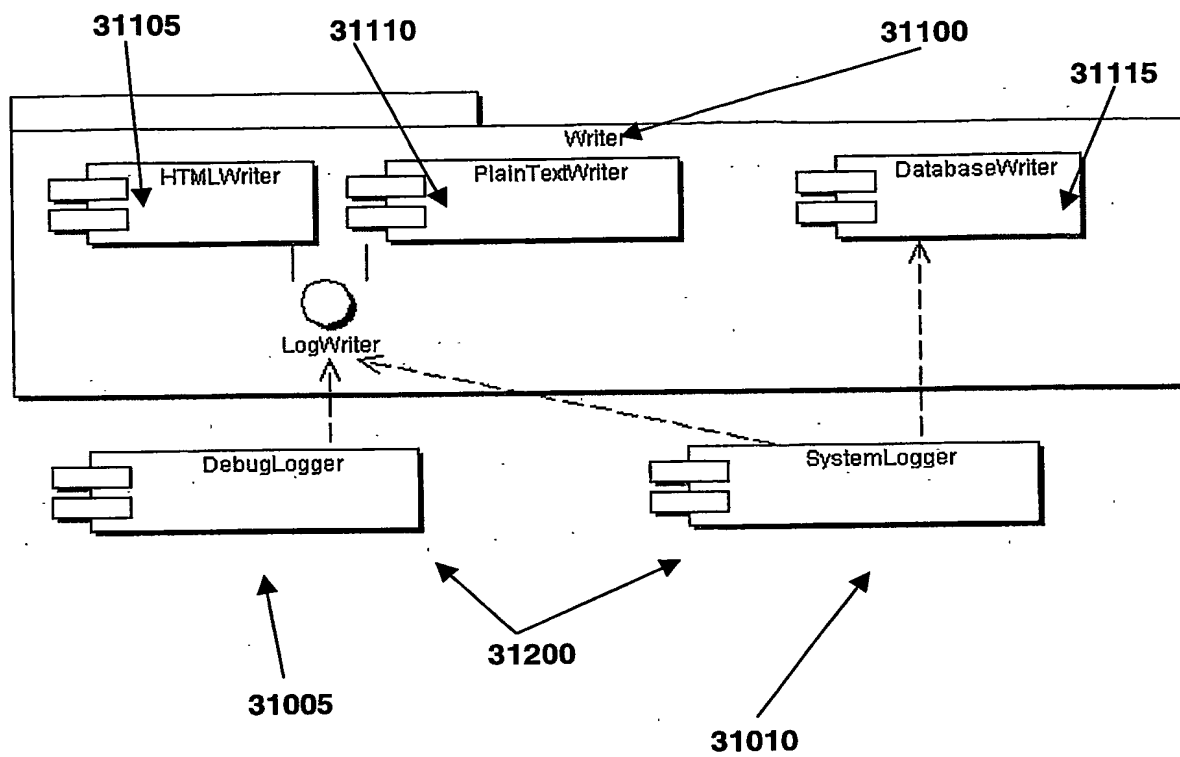
Figure 31

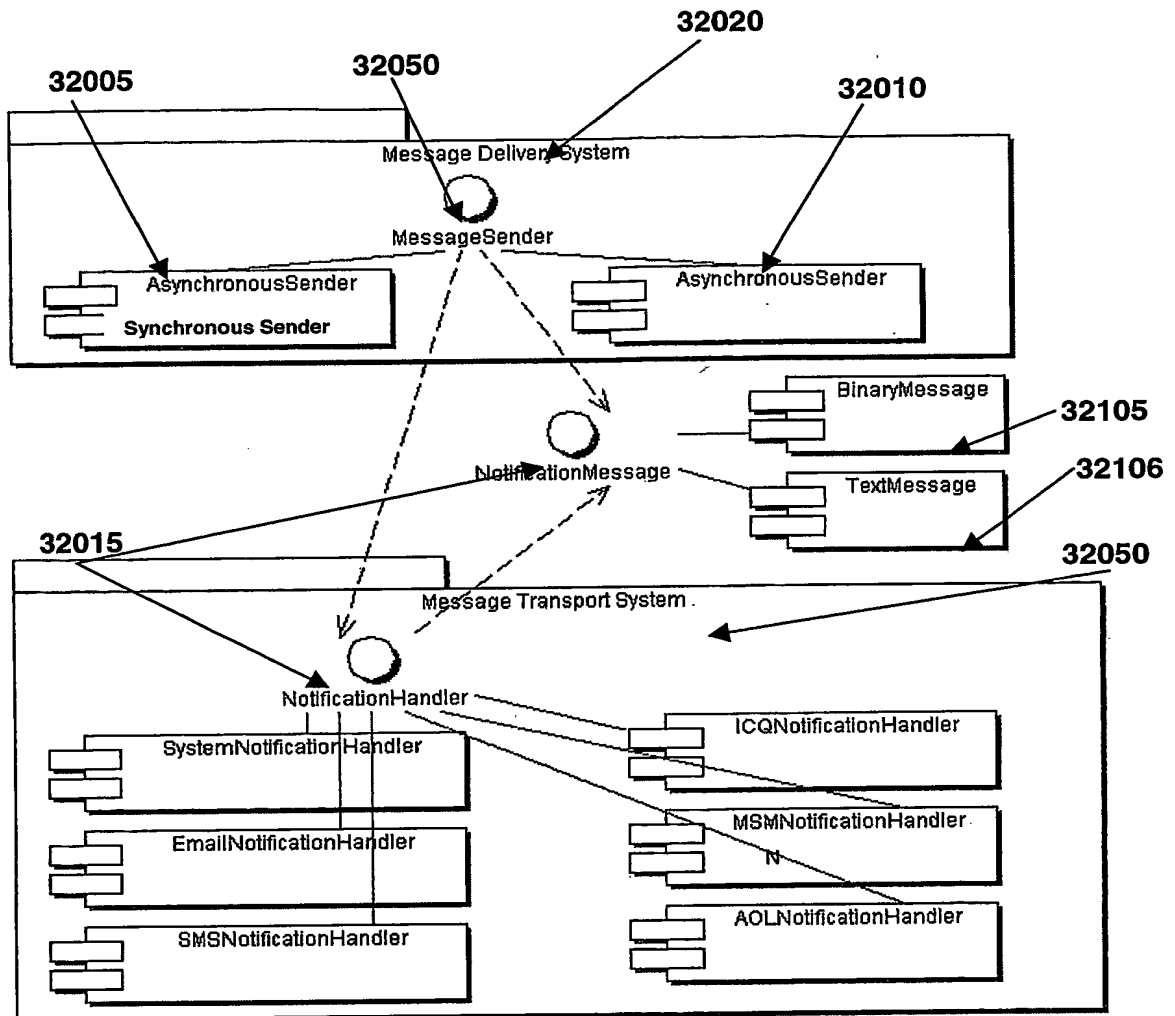
Figure 32

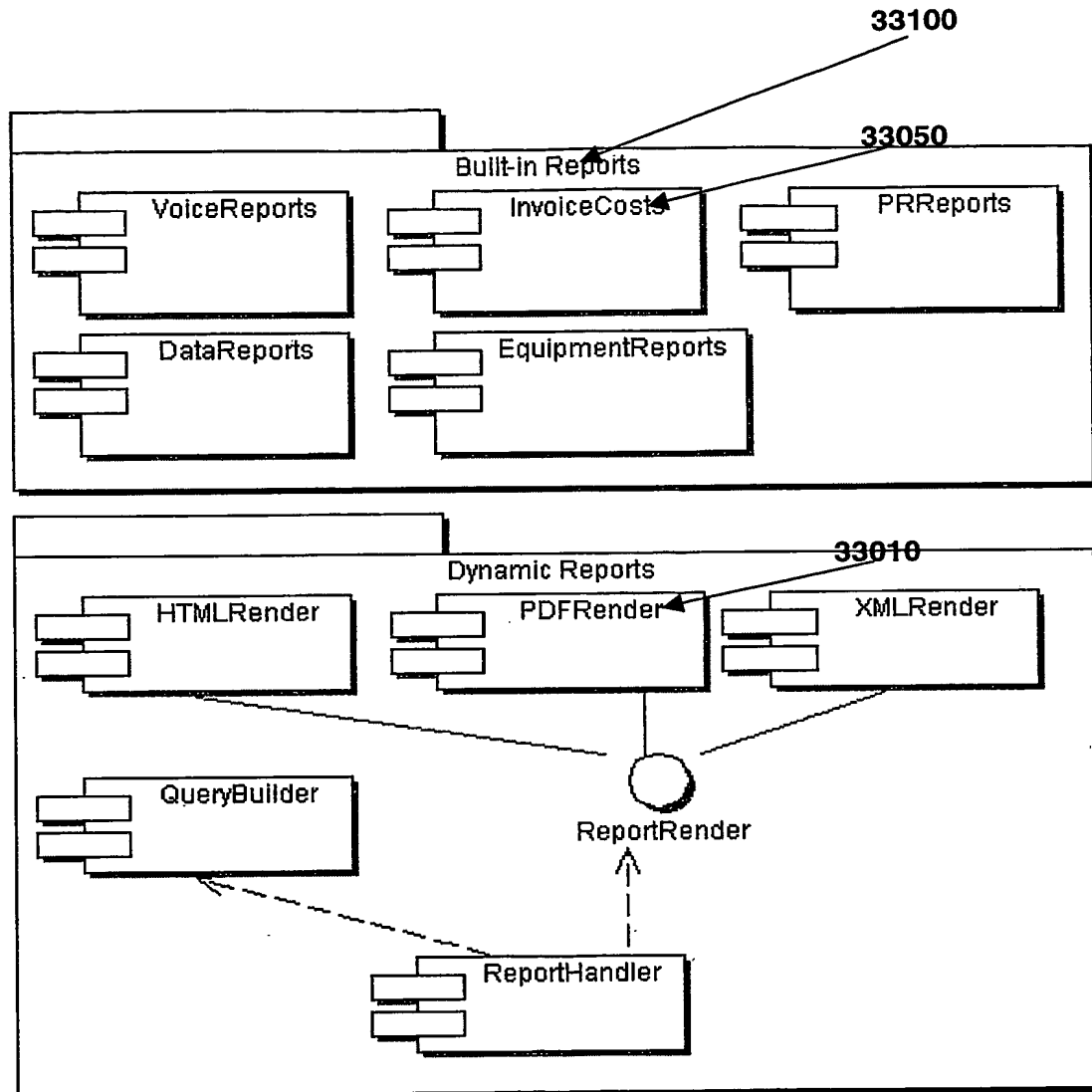

Figure 33

Figure 34



TRI-PEN
MANAGEMENT CORPORATION

Home Our Clients Estimated Rooms Nights F.A.Q.

Search RFP

RFP Reports

RFP Letter

User Management

Load New Specification

NDTA Fields

My Account

Logout

View Approve Update Renew

Hotel Test 111 Any Town Suite 300, Gaithersburg, United States of America
ejmartinez@tri-pen.com

Average Rates

27.5252550

Status: SUBMITTED

Hotel Test Property 2 243 Maple st , Germantown, United States of America
ejmartinez@tri-pen.com

Average Rates

27.5252550

Status: SUBMITTED

34100

Figure 35

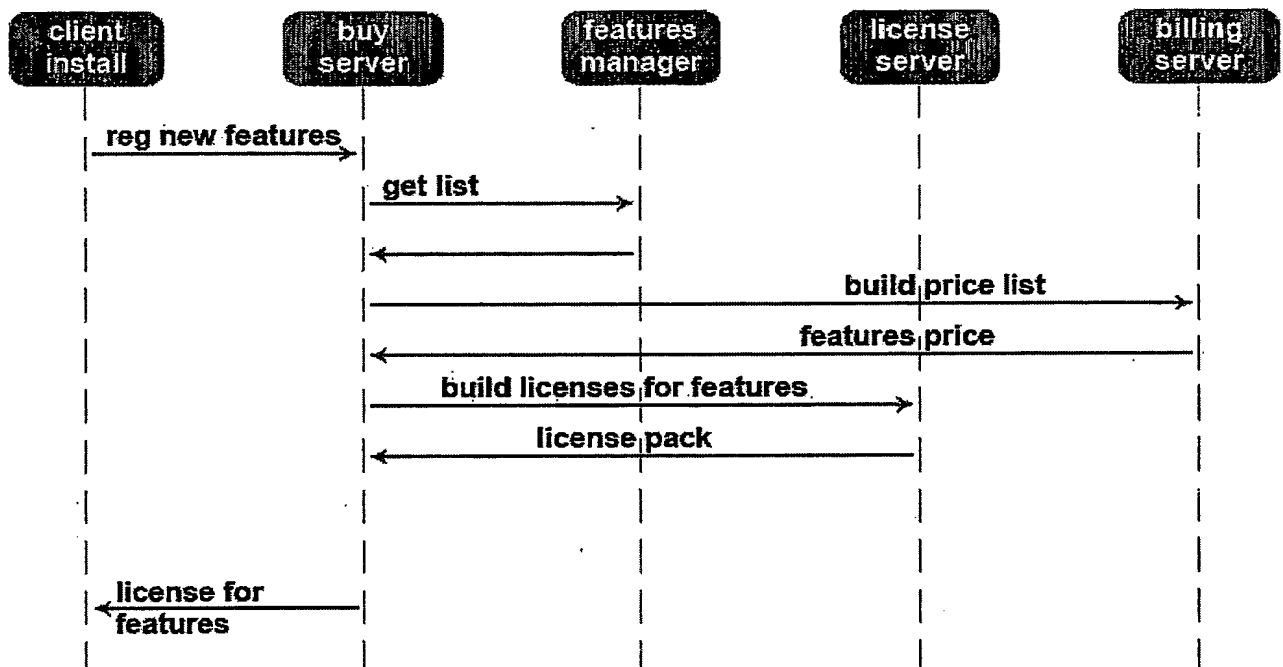


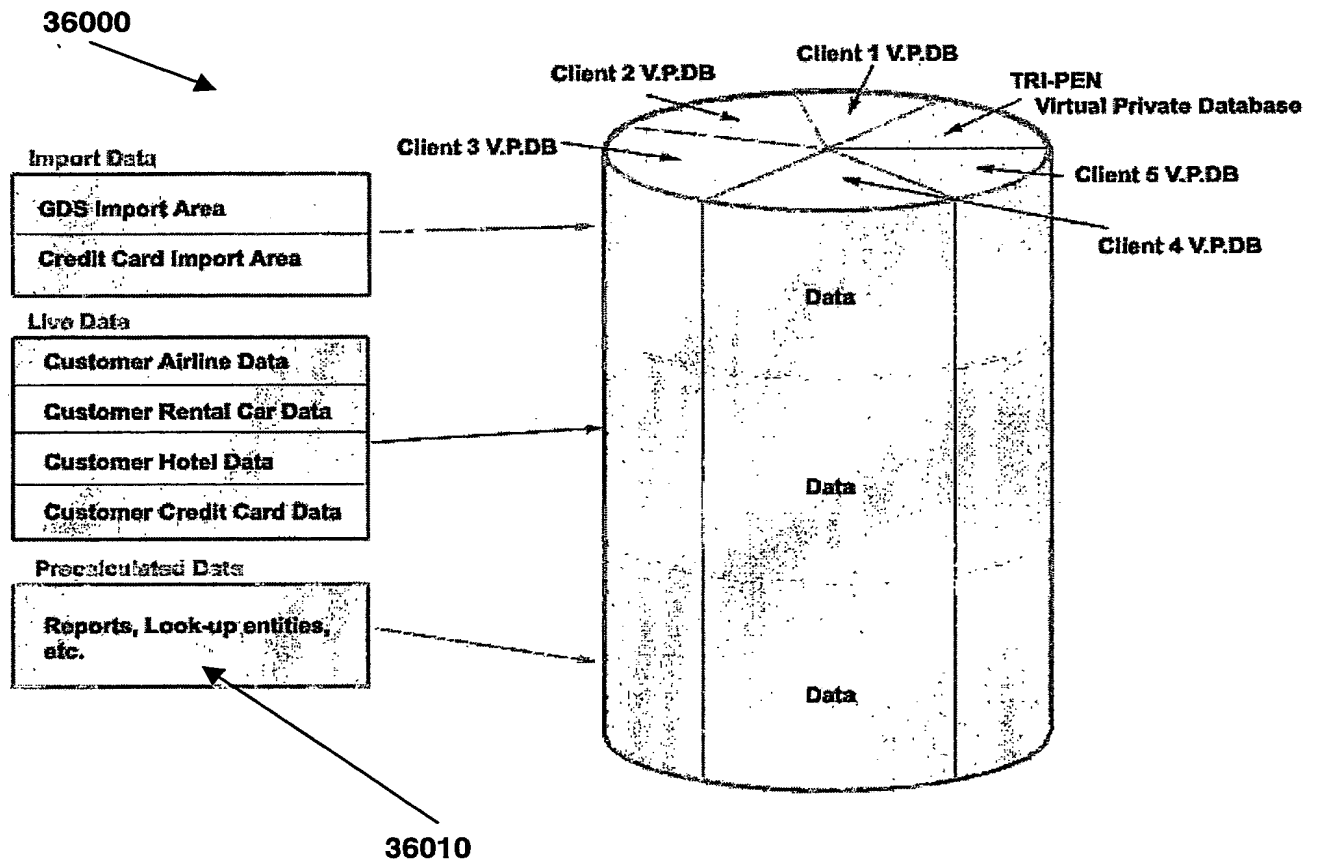
Figure 36**Database Diagram**

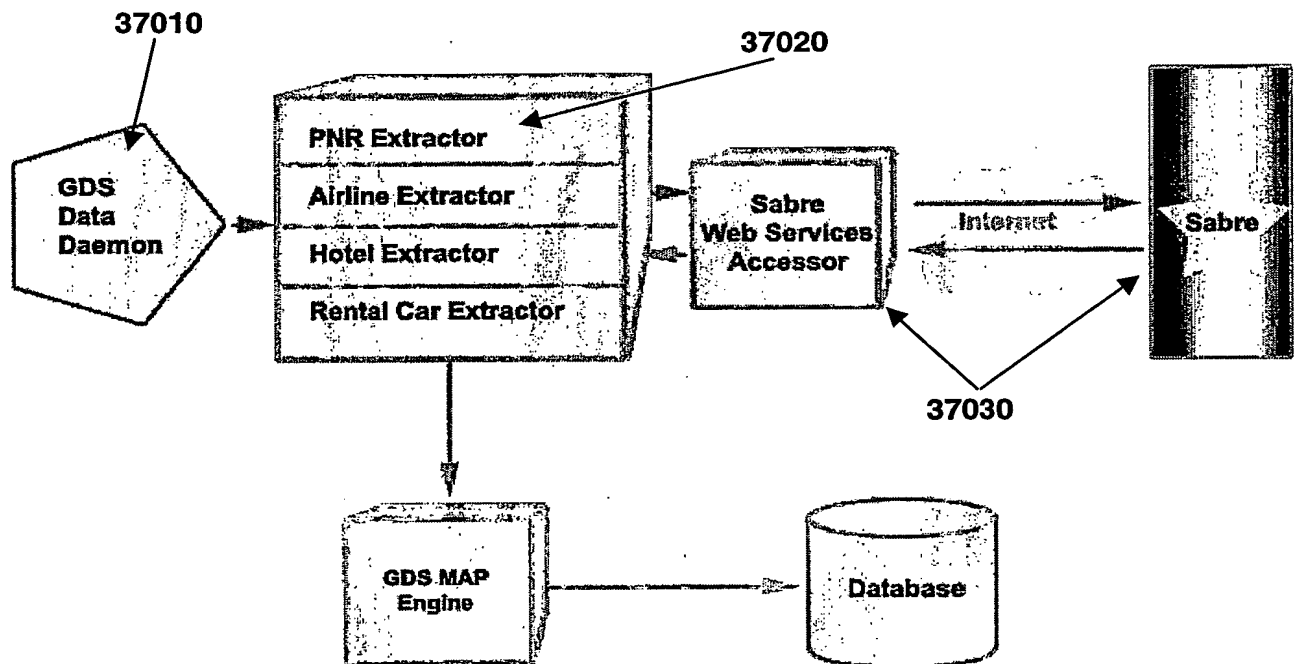
Figure 37**Pass Through of Direct Commands Within GDS**

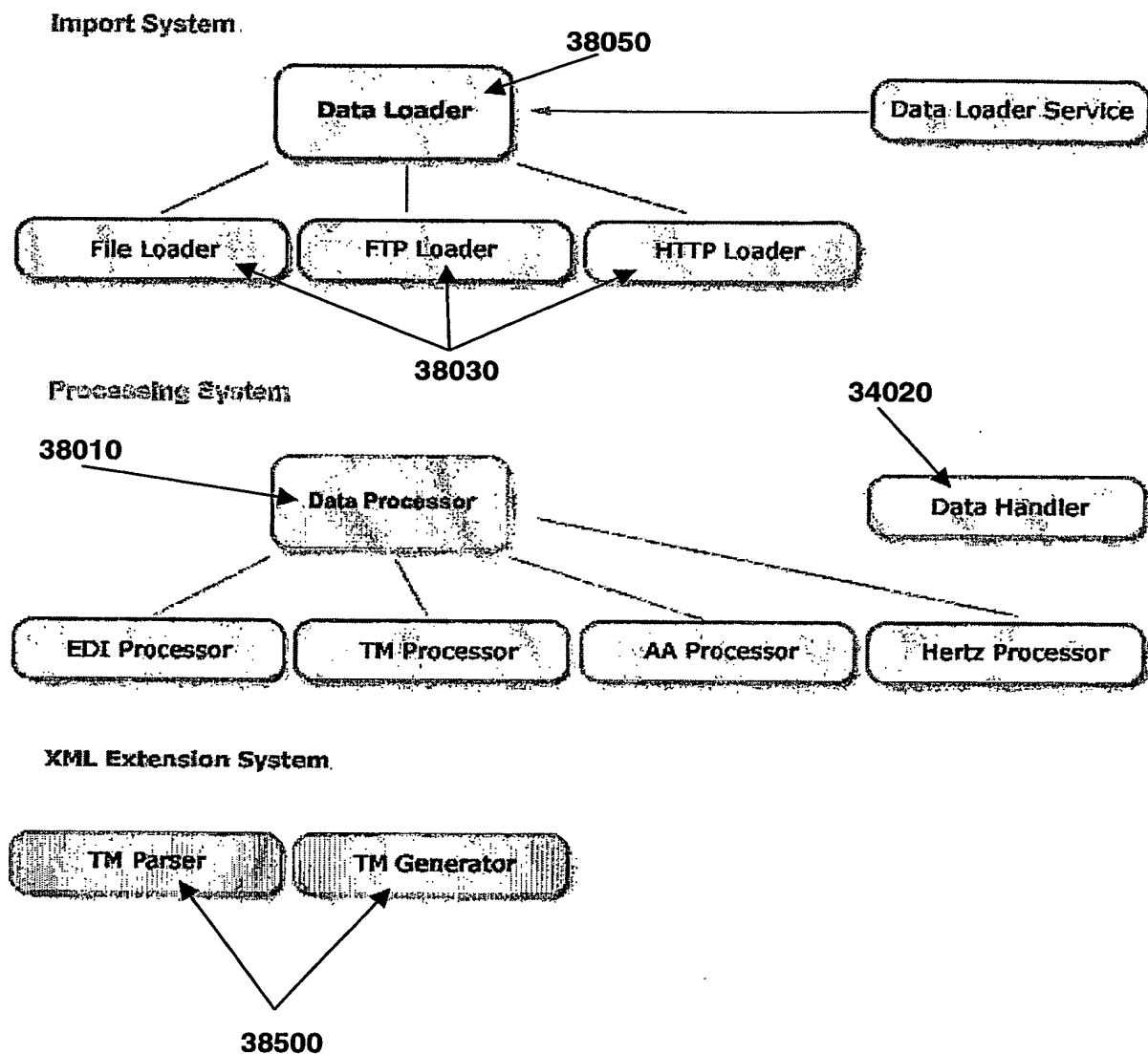
Figure 38**Import System / Processing System / XML Extension System**

Figure 39

Layout Manager

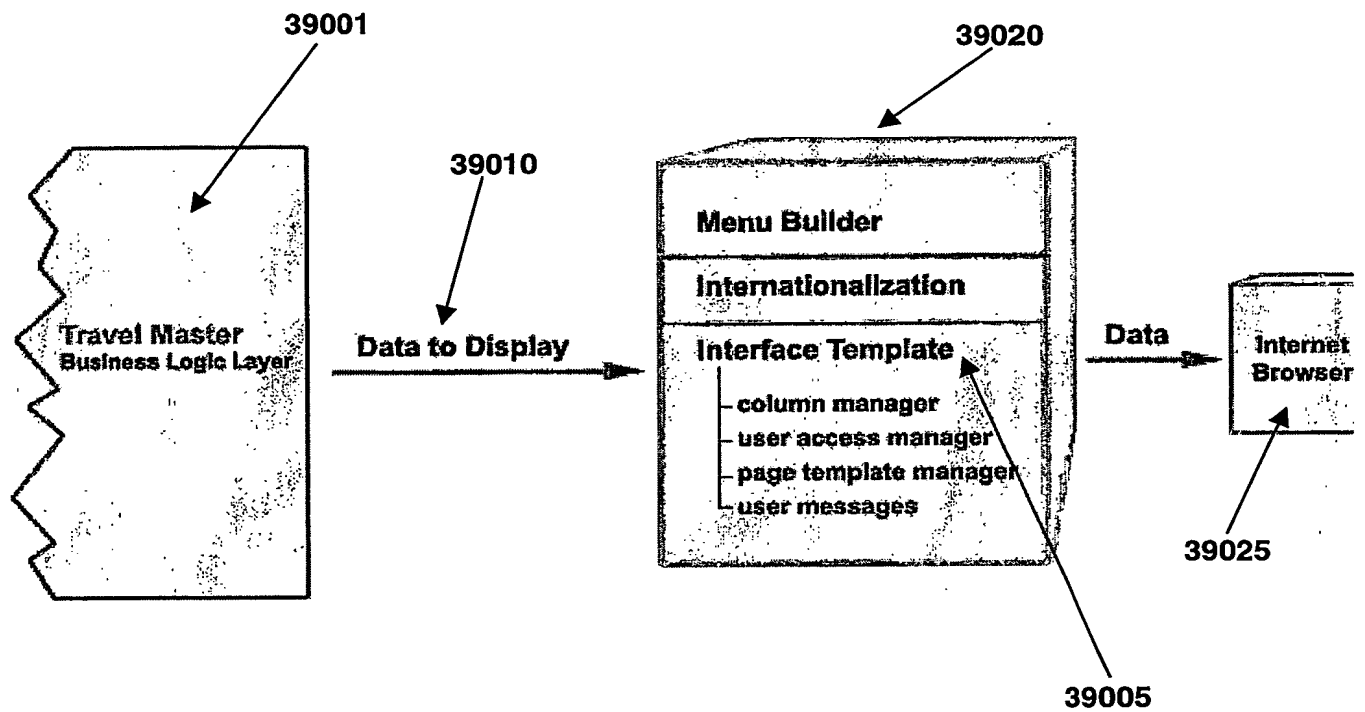


Figure 40

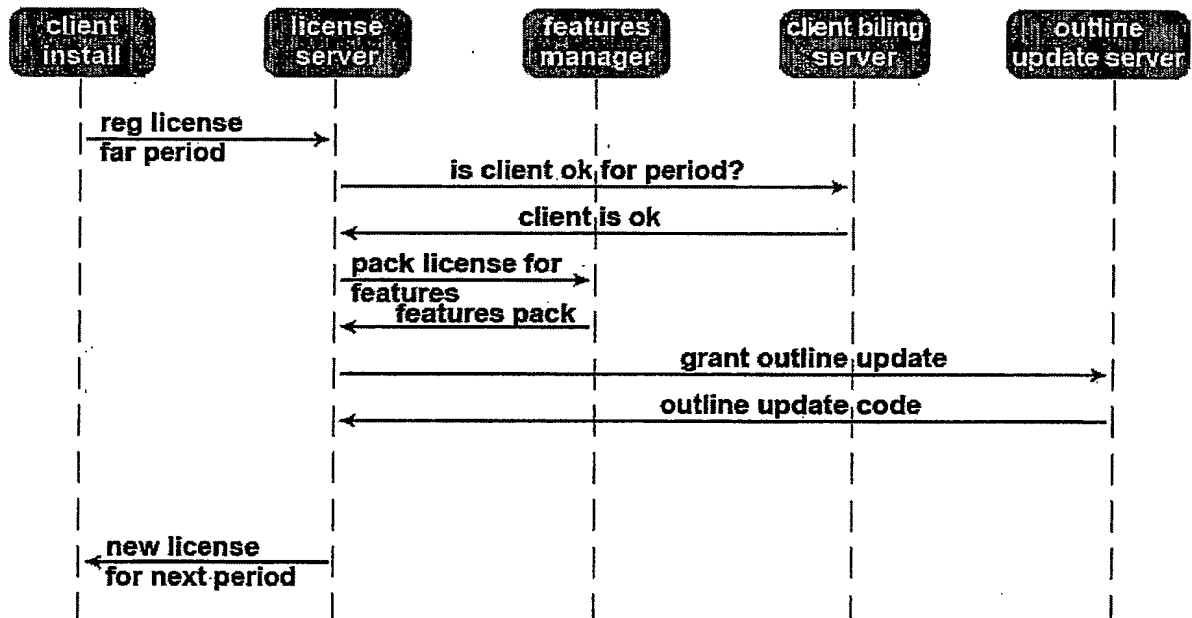
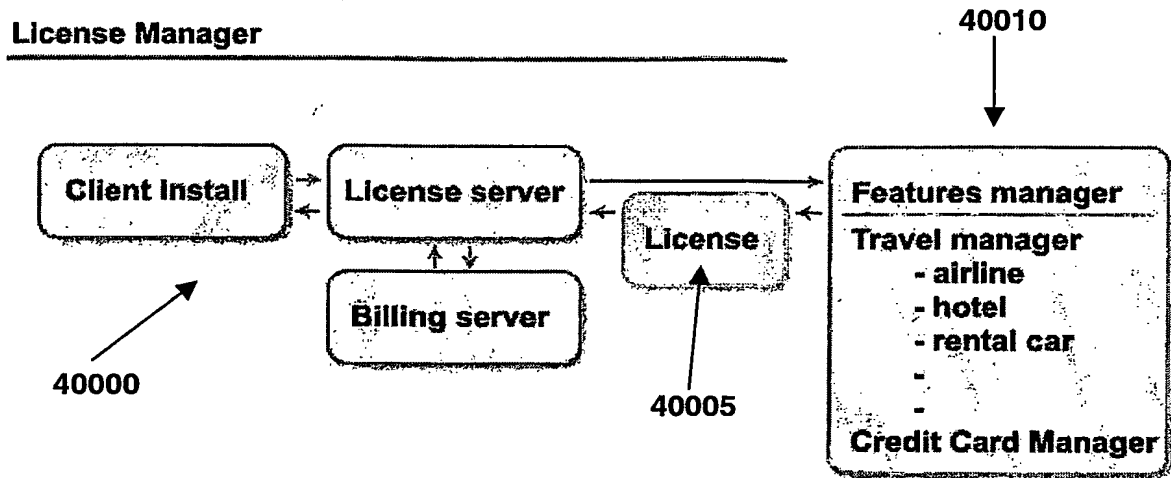


Figure 41

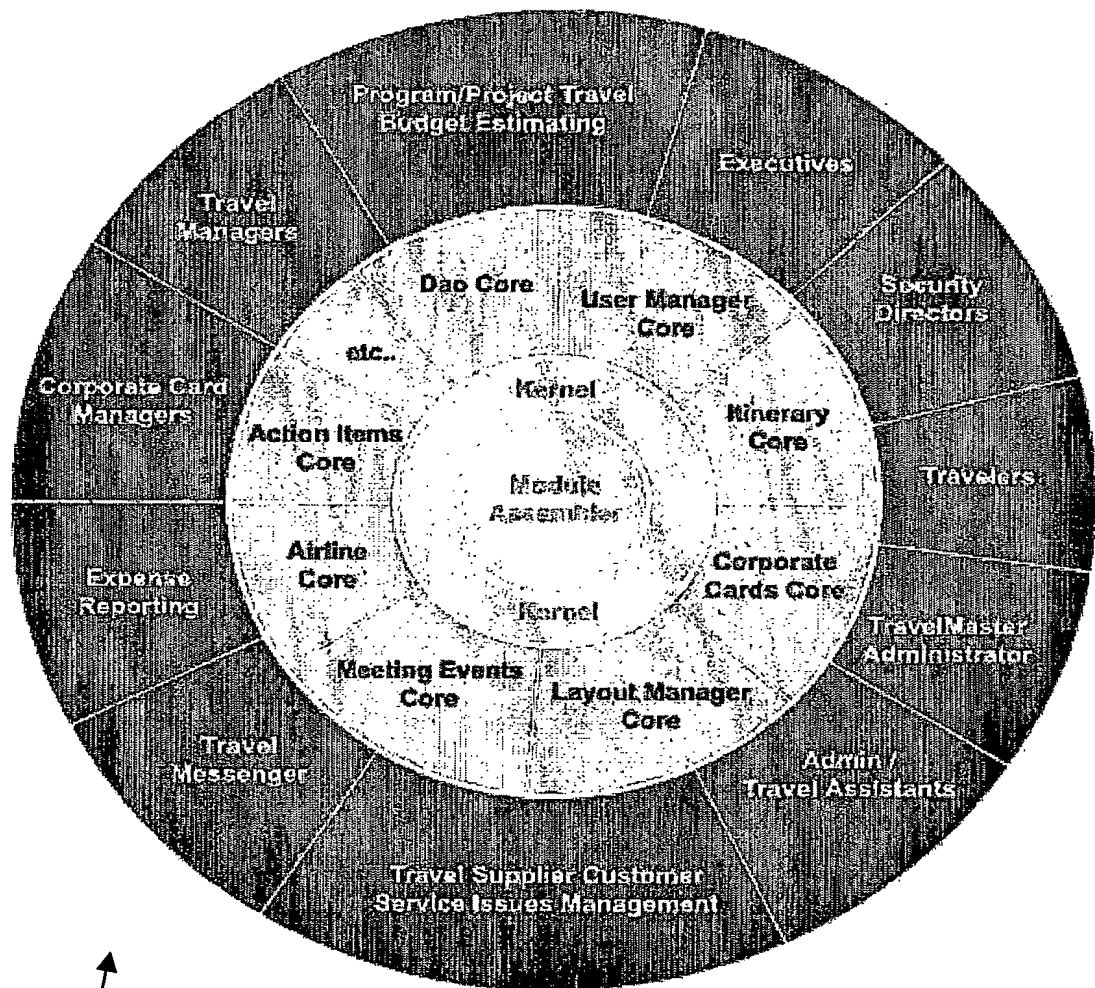
Plug In Manager

Figure 42

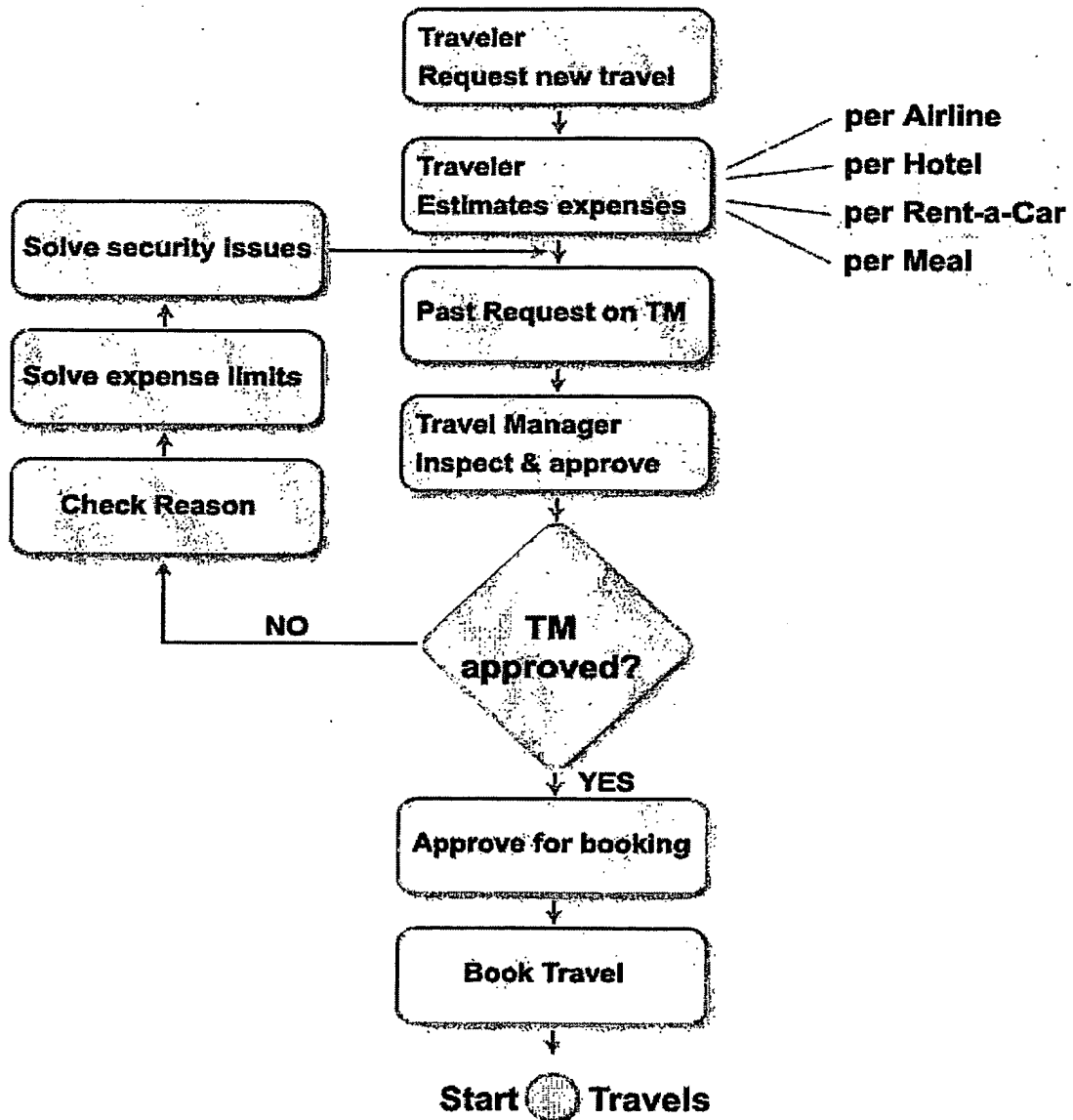
Pre Travel Process

Figure 43

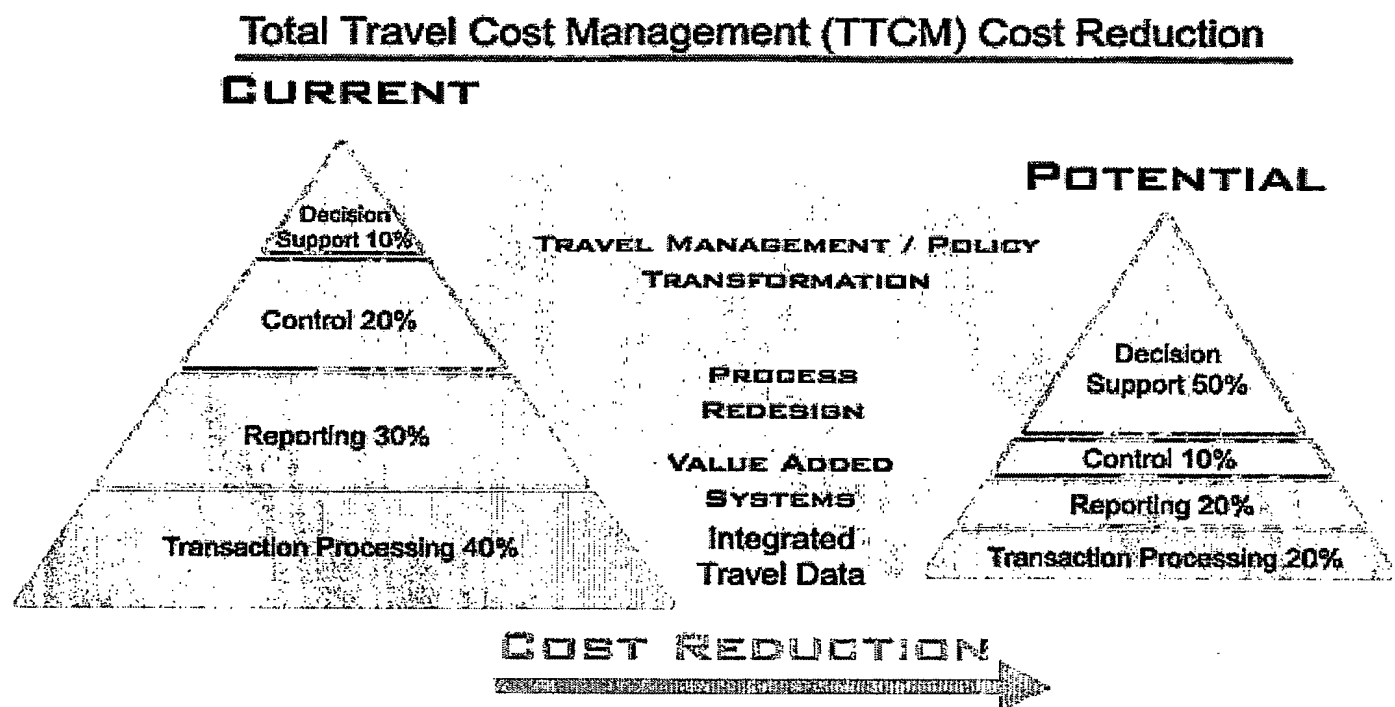


Figure 43**Web Based Portal Entry to the TravelMaster System**